

Add current user to comment

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Features used to implement the example

- [Copy parsed text to a field](#)

Example: Add current user to comment

I'm looking for a functionality in workflow that automatically added the current user name after a user has enter a comment. Toolbox has to add: Comment was created by : Andreas Beekma

I found the "Copy a parsed text to a field" and I can copy the %{Current user} to every space in JIRA but every "comments" be ignored.

Example: "The following text parsed in basic mode will be copied to Last comment: %{Current user} This feature will be run as Current user."

You can use [Copy a parsed text to a field](#) post-function with the following configuration:

Target field:

Last comment - [Text]

Field to be written with the resulting parsed text.
☐ Don't overwrite target field if it's already set.

Parsing Mode:

☐ Basic
Basic mode: Insert field codes anywhere in the text, and they will be replaced with corresponding field values. Field code formats are `%{nnnnn}`, and `%{nnnnn.i}` for Cascading Select fields (i = 0 for base level).

☒ Advanced
Advanced mode: Strings literals are written in double quotes (*"This is a string."*). Operator `'+'` is used to concatenate strings, and field codes are like in basic mode, e.g., *"Issue key is " + %{00015} + "."*. More information at [parser syntax documentation](#).

Text to be parsed and then copied to target field: [Syntax Specification](#)

```
1  %{00127} != null ? %{00109} + "\n Comment was created by: " + %{00021} : %{00109}
```

Text to be parsed in this post-function is:

```
%{00127} != null ? %{00109} + "\n Comment was created by: " + %{00021} : %{00109}
```

Note that:

- `%{00127}` is field code for **Transition's comment**
- `%{00109}` is field code for **Last comment**
- `%{00021}` is field code for **Current user's full name**

Once configured, your transition will look like this:

Triggers 0
Conditions 0
Validators 0
Post Functions 6

The following will be processed after the transition occurs
Add post function

- Set issue status to the linked status of the destination workflow step.
- Add a comment to an issue if one is entered during a transition.
- The following text parsed in **advanced** mode will be copied to **Last comment**:

```

%{Transition's comment} != null ? %{Last comment} + "\n Comment was created by: " + %
{Current user's full name} : %{Last comment}
This feature will be run as Current user.

```
- Update change history for an issue and store the issue in the database.
- Re-index an issue to keep indexes in sync with the database.
- Fire a **Work Started On Issue** event that can be processed by the listeners.

WARNING: Be careful to insert your post-function AFTER "Add a comment to an issue if one is entered during a transition." post-function, like shown in the former screenshot.

This solution works only for comments introduced in transition's screens, i.e., if the user insert comments by editing the issue, it won't work, since [Copy a parsed text to a field](#) post-function only works when the transition were its inserted is executed.

Another implementation

The special way to use the script in Jira service desk, it doesn't work. When I start the transition via SD Portal. In Jira SD directly it works.

There is a solution for your use case: use [Copy a parsed text to a field](#) post-function with the following configuration:

Target field:

Last comment - [Text]

Field to be written with the resulting parsed text.
☐ Don't overwrite target field if it's already set.

Parsing Mode:

☐ Basic

Basic mode: Insert field codes anywhere in the text, and they will be replaced with corresponding field values. Field code formats are `%(nnnnn)`, and `%(nnnnn.I)` for Cascading Select fields (I = 0 for base level).

☒ Advanced

Advanced mode: Strings literals are written in double quotes (*"This is a string."*). Operator `*` is used to concatenate strings, and field codes are like in basic mode, e.g., *"Issue key is "* + `%(00015)` + *"."*. More information at [parser syntax documentation](#).

Text to be parsed and then copied to target field:
Syntax Specification

Note that:

- `%(00109)` is field code for "Last comment"

- `%{00164}` is field code for "Last commenter"
-

Other examples of that function

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Related Usage Examples

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 - [example](#)
 - [validator](#)
 - [post-function](#)
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