Assign new issues to a different project role depending on field value in current issue

On this page

- Features used to implement the example
- Example: Assign new issues to a different project role depending on field value in current issue
- Other examples of that functions
- Related Usage Examples

Features used to implement the example

- **Create issues and sub-tasks**

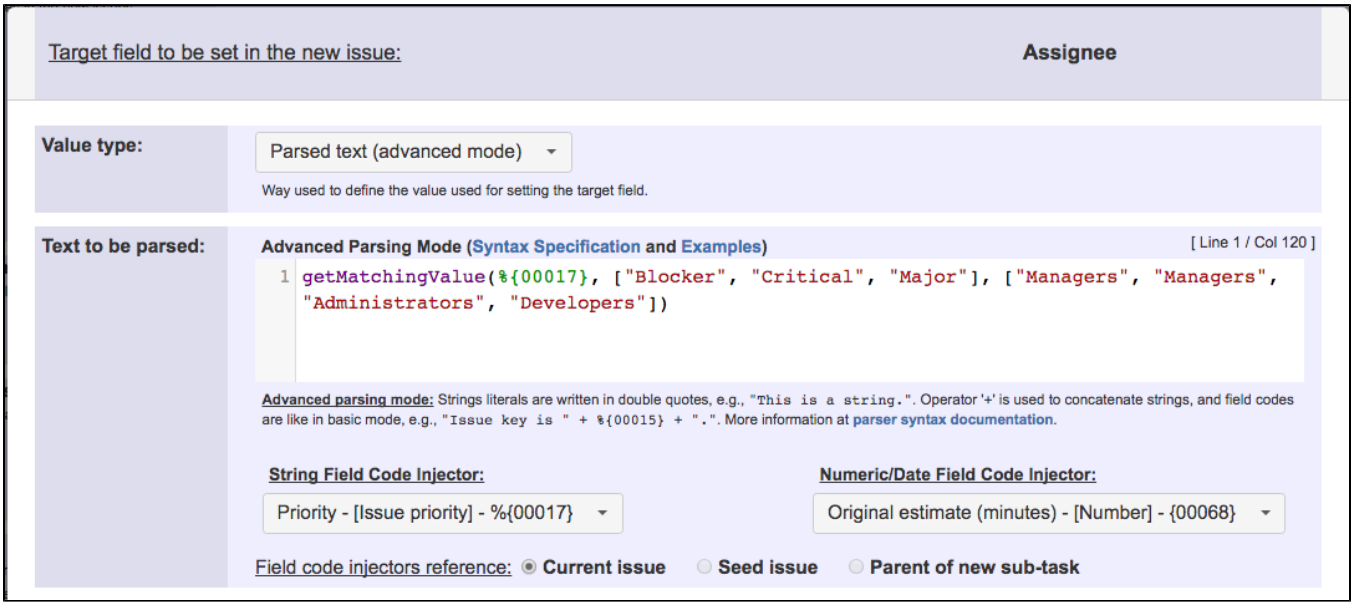
Example: Assign new issues to a different project role depending on field value in current issue

First of all, using groups in a workflow impairs its reusability. It's much better to use **project roles**. You should use groups only for assigning users to project roles. As you surely know, Jira issues can only be assigned to **one single user** or to be **unassigned.**

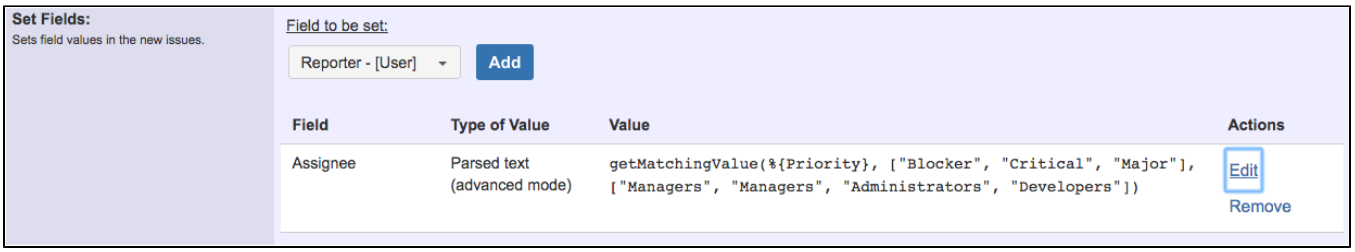
Jira Workflow Toolbox implements a functionality for **setting a default user for a project role per project**. Once you have done this using **project properties** or **user properties**, you can assign your issues or sub-tasks created by **Create issues and subtasks** post-function as I explain in the following example.

I explain you how to assign issues according to **Priority** of **current issue** (the issue that is executing the post-function). The behavior implemented in the example is:

If **Priority** or current user is **Critical** or **Blocker** assign new issue to project role **Managers**.
If **Priority** or current user is **Major** assign new issue to project role **Administrators**.
Otherwise assign new issue to project role **Developers**.



Once configured, you have:



String expression is:

```
getMatchingValue(%
{00017}, ["Blocker", "Critical", "Major"], ["Managers", "Managers", "Administrators", "Developers"])
```

Note that:

- **%{00017}** is field code for **Priority**

Other examples of that functions

Create issues and sub-tasks

Page: Assign new issues to a different project role depending on field value in current issue
Page: Clone an issue and all its subtasks (with additional restrictions)
Page: Create 3 issues in 3 different projects
Page: Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
Page: Create a static set of sub-tasks with unique summaries
Page: Create a story for each component in an epic
Page: Create a sub-task for each user selected in a Multi-User Picker
Page: Create a sub-task in each story of an epic
Page: Create specific sub-tasks for each selected component

Related Usage Examples

- Creating a Jira Service Desk internal comment
  - example
  - post-function
- Limit the number of hours a user can log per day
  - example
  - validator
  - post-function
  - work-log
- Using project properties to calculate custom sequence numbers
  - example
  - post-function
  - calculated-field
  - project-properties
- Set a date based on current date
  - example
  - post-function
- Setting the priority depending on the multiplication of custom fields
  - example
  - calculated-field
  - post-function
- Parse Email adresses to watchers list
  - example
  - post-function
- Set the assignee based on a condition
  - example
  - post-function
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
  - example
  - post-function
  - custom-field
  - sub-task
- Create a static set of sub-tasks with unique summaries
  - example
  - post-function
- Triage Jira Service Desk email requests (Move issues)
  - example
  - post-function
  - move
  - transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)
  - example
  - post-function
  - transition
- Transition sub-tasks when parent is transitioned
  - example
  - post-function
  - sub-task

        - transition
        - outdated
- Transition only a sub-task among several ones
    - example
    - post-function
    - sub-task
    - transition
    - outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
    - example
    - post-function
    - sub-task
    - transition
    - outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
    - example
    - post-function
    - sub-task
    - transition
    - outdated