

Change assignee based on a custom field

On this page

- [Features used to implement the example](#)
- [Example: Change assignee based on a custom field](#)
- [Other examples of that function](#)
- [Related Usage Examples](#)

Features used to implement the example

- [Set a field as a function of other fields](#)

Example: Change assignee based on a custom field

I have a custom field (Select list), with few items, and i would like that based on the result of the Select list the assignee change.

Example: Select list values: 1. IT 2. Support 3. Security, after the transition validation, the assignee is updated

So, for value 1. IT (assignee is Alex) 2. Support (assignee is TOM) 3. Security (assignee is Peter)

You should use post-function [Set a field as a function of other fields](#) with the following configuration:

Field to be checked for matching with type 1 setting rules:	<div>Kind of Issue</div> <div>This field is only used by rules where conditional part is a regular expression written in brackets: <code>'(regular_expression)'value</code></div>
Target field to be set:	<div>Assignee ~ [User]</div> <div>Field to be set by first matched setting rule. Type of the field is shown in square brackets. Check documentation on Virtual Fields to get information about suitable values for setting selected target field.</div>
Setting rules: There are two types of setting rules, and both types can be combined in the same post-function. Rule formats: - type 1: <code>'(regular_expression)'value</code> - type 2: <code>'[boolean_expression]'value</code> Write only one rule per line. <i>value</i> may be a parsed text or a mathematical or time formula, depending on the type of selected <i>Target field</i> . Regular expression syntax	<div>(IT)Alex (Support)TOM (Security)Peter</div>

I'm supposing that the Select List custom field is called "**Kind of Issue**", and that user names (not the full names) are "**Alex**", "**TOM**" and "**Peter**".

Pay attention not to introduce leading or trailing blanks (space or tab characters) in the setting rules, and to write the user names and the options of the select list exactly as they are.

Once configured, transition will look like this:

Conditions 0

Validators 1

Post Functions 8

The following will be processed after the transition occurs

Add post function

1. The field **Assignee** will be set according to the evaluation of **Kind of Issue** against the following set of rules:
(IT)Alex
(Support)TOM
(Security)Peter

Other examples of that function

[Page: Add watcher depending on security level](#)
[Page: Add watchers based on issue type](#)
[Page: Add watchers depending on the value of a custom field](#)
[Page: Assign issue based on the value of a Cascading Select custom field](#)
[Page: Assign issue to a specific user based on a specific custom field value](#)
[Page: Assign issue to current user if assignee is empty](#)
[Page: Assign issue to current user if the user is not member of a certain project role](#)
[Page: Change assignee based on a custom field](#)
[Page: Change parent's status depending on sub-task's summary](#)
[Page: Changing issue priority depending on issue description](#)
[Page: Compose dynamic text by inserting field values in a text template](#)
[Page: Copy "Due date" into a date type custom field in a linked issue if it's greater than current issue's "Due date"](#)
[Page: Limit the number of hours a user can log per day](#)
[Page: Make parent issue progress through its workflow](#)
[Page: Rise priority if due date is less than 3 weeks away](#)
[Page: Set "Due date" depending on the value of other fields, in case it's uninitialized](#)
[Page: Set "Due date" to a specific day of next week no matter of date of creation this week](#)
[Page: Set "Due date" to current date at issue creation if not initialized](#)
[Page: Set a custom field "Urgency" depending on a combined value of issue's priority and "Impact" custom field](#)
[Page: Set a date based on current date](#)
[Page: Set a field based on reporter's email](#)
[Page: Set a watcher at ticket creation depending on custom field's value](#)
[Page: Set assignee depending on issue type](#)
[Page: Set security level based on groups and project roles the reporter or creator are in](#)
[Page: Set security level depending on reporter or creator](#)
[Page: Set the assignee based on a condition](#)
[Page: Set the value of a field of type "User Picker" depending on other field's value](#)
[Page: Set watchers depending on the value of a custom field](#)
[Page: Setting a custom field \(User Picker\) based on the value of another custom field \(Text Field\)](#)
[Page: Setting a field's default value depending on another field](#)
[Page: Setting the priority depending on the multiplication of custom fields](#)
[Page: Transition an issue automatically depending on the value of a field](#)
[Page: Unassign an issue when assigned to project leader](#)
[Page: Update checkboxes custom field if a file has been attached during a transition](#)
[Page: Using project properties to calculate custom sequence numbers](#)

Related Usage Examples

- [Validate compatible values selection among dependent custom fields](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Validate a custom field "Story Points" has been given a value in Fibonacci sequence](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Validation on the value of a Cascading Select field](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Make different fields mandatory depending on the value of a Select List custom field](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Enforce a field \(Select List\) to be set when another field \(Radio Button\) has a certain value \(works with any kind of field type\)](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Make attachment mandatory depending on the value of certain custom field](#)
 - [example](#)
 - [validator](#)
 - [custom-field](#)
- [Create a dynamic set of sub-tasks based on checkbox selection with unique summaries](#)
 - [example](#)
 - [post-function](#)
 - [custom-field](#)
 - [sub-task](#)
- [Total of all story points in an epic](#)
 - [example](#)
 - [custom-field](#)
 - [calculated-field](#)
- [Show timeliness of an issue based on two date pickers](#)
 - [example](#)
 - [custom-field](#)
 - [calculated-field](#)
- [Add and remove a single or a set of items from multi valued fields](#)

- example
 - post-function
 - custom-field
 - issue-links
 - sub-task
- Highest value of a custom field among linked issues
 - example
 - custom-field
 - calculated-field
- Google Maps location from address
 - example
 - calculated-field
 - custom-field
- Make certain custom field required in resolve screen only if the resolution was set to "Fixed"
 - example
 - validator
 - custom-field