Set the assignee based on a condition

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Features used to implement the example

• Set a field as a function of other fields

Example: Set the assignee based on a condition

In this example, the assignee shall be set according to a user picker custom field "**Testers**" when transitioning a ticket from "**To Do**" to "**In Progress**". If a user is set within the field, he should be set as assignee, otherwise the reporter should be set.

This can be done using the Set a field as a function of other fields post function.

Field to be checked for matching with type 1 setting rules:		• ⑦	
	This field is only used by rules were conditional part is a regular expression written in brackets: '('regular_expression')'value		
Target field to be set:	Assignee - (User) - [00003] Field to be set by first matched setting rule. Type of the field is shown in square brackets. Check documentation suitable values for setting selected target field. Don't overwrite target field if it's already set.	n on Virtual Fields to get information about	
Setting rules: There are two types of setting rules, and both types can be combined in the same post-	1 (^\$)%{00006} 2 (.*)%{10405}		
function. Rule formats: - type 1: '('regular_expression')'value - type 2: '['boolean_expression']'value Write only one rule per line.	Evaluate all the setting rules, not stoping at first match. Only for multi-valued and ephemeral target fields. [Line 1 / Col 1]		
value may be a parsed text or a mathematical or	Start typing to get the list of availabe fields	Insert Numeric Value	
time formula, depending on the type of selected Target field. Regular expression syntax	Start typing to get the list of availabe fields	Insert String Value	
Regular expression syntax			

The to be parsed is:

(^\$)%{00006} (.*)%{10405}

Note that:

- Obviously, a user picker custom field is needed (in this case "Testers")
- %{00006} is field code for field "Reporter"
- %{10405} is field code for custom user picker field "Testers". The code might be different in your instance.

Once configured, the transition will look like this:

The	e following will be processed after the transition occurs	Add post function
1.	Type: class Class: com.atlassian.jira.workflow.function.issue.UpdateIssueFieldFunction Arguments: field.name = resolution field.value =	
2.	Type: class Class: com.atlassian.jira.workflow.function.issue.UpdateIssueStatusFunction	
3.	Add a comment to an issue if one is entered during a transition.	
4.	Type: class Class: com.atlassian.jira.workflow.function.issue.GenerateChangeHistoryFunction	
5.	Re-index an issue to keep indexes in sync with the database.	
6.	Type: class Class: com.atlassian.jira.workflow.function.event.FireIssueEventFunction Arguments: eventTypeId = 13	
7.	The field Assignee will be set according to the evaluation of Testers against the following set of rules (^\$) % {Reporter} (.*) % {Testers} This feature will be run as user in field Current user .	5.

Other examples of that function

Page: Add watcher depending on security level

Page: Add watchers based on issue type

- Page: Add watchers depending on the value of a custom field
- Page: Assign issue based on the value of a Cascading Select custom field

Page: Assign issue to a specific user based on a specific custom field value

Page: Assign issue to current user if assignee is empty

Page: Assign issue to current user if the user is not member of a certain project role

Page: Change assignee based on a custom field

Page: Change parent's status depending on sub-task's summary

Page: Changing issue priority depending on issue description

Page: Compose dynamic text by inserting field values in a text template Page: Copy "Due date" into a date type custom field in a linked issue if

it's greater than current issue's "Due date"

Page: Limit the number of hours a user can log per day

Page: Make parent issue progress through its workflow

Page: Rise priority if due date is less than 3 weeks away

Page: Set "Due date" depending on the value of other fields, in case it's uninitialized

Page: Set "Due date" to a specific day of next week no matter of date of creation this week

Page: Set "Due date" to current date at issue creation if not initialized

Page: Set a custom field "Urgency" depending on a combined value of issue's priority and "Impact" custom field

Page: Set a date based on current date

Page: Set a field based on reporter's email

Page: Set a watcher at ticket creation depending on custom field's value Page: Set assignee depending on issue type

Page: Set security level based on groups and project roles the reporter or creator are in

Page: Set security level depending on reporter or creator

Page: Set the assignee based on a condition

Related Usage Examples

- Creating a Jira Service Desk internal comment
 - example
 - post-function
- · Limit the number of hours a user can log per day
 - ^o example
 - validator
 - post-function
 - ° work-log
- Using project properties to calculate custom sequence numbers

 example
 - example
 post-function
 - post-function
 calculated-field
 - project-properties
- Set a date based on current date
 - ° example
 - post-function
- Setting the priority depending on the multiplication of custom
 - fields
 - ^o example
 - calculated-field
 - post-function
- Parse Email adresses to watchers list
 - o example
 - post-function
- Set the assignee based on a condition
 - example
 - post-function
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
 - example
 post-function
 - custom-field
 - sub-task
- Create a static set of sub-tasks with unique summaries
 o example

Page: Set the value of a field of type "User Picker" depending on other field's value

Page: Set watchers depending on the value of a custom field Page: Setting a custom field (User Picker) based on the value of another custom field (Text Field)

- Page: Setting a field's default value depending on another field Page: Setting the priority depending on the multiplication of custom fields
- Page: Transition an issue automatically depending on the value of a field Page: Unassign an issue when assigned to project leader

Page: Update checkboxes custom field if a file has been attached during a transition

Page: Using project properties to calculate custom sequence numbers

post-function

- Triage Jira Service Desk email requests (Move issues)
 - ° example
 - ° post-function
 - ° move
 - transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)
 - ° example
 - post-function
 - ° transition
- Transition sub-tasks when parent is transitioned
 - example
 post-function

 - sub-task
 - o transition
 - o outdated
- Transition only a sub-task among several ones
 - ^o example
 - post-function
 - sub-task
 - o transition
 - ^o outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
 - o example
 - post-function
 - ° sub-task
 - transition
 - o outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
 - o example
 - post-function
 - sub-task
 - o transition
 - ^o outdated