

Make different fields mandatory depending on the value of a Select List custom field

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Features used to implement the example

- [Boolean validator with math, date-time or text-string terms](#)

Example: Make different fields mandatory depending on the value of a Select List custom field

We have 3 custom fields

1. "Development Type" with values "Core" and "Custom"
2. "Story Points"
3. "Hours"

So the requirement is, if Development Type = "Core", the Story Points field would be displayed and if Development Type = "Custom", the Hours field would be displayed.

It is possible to set 2 validations in your transition, in order to ensure that:

1. When "Development Type = Core" then field "Story Points" will be **set** and given a value **higher than 0**, and field "Hours" is **not set** or **zero**
2. When "Development Type = Custom" then field "Hours" will be **set** and given a value **higher than 0**, and field "Story Points" is **not set** or **zero**

To do it, you just need to use [Boolean validator with math, date-time or text-string terms](#) with the following configurations:

When "Development Type = Core" then field "Story Points" will be **set** and entered a value **higher than 0**, and field "Hours" is **not set** or **zero**:

Boolean expression to be evaluated:
[Line 1 / Col 98]
Syntax Specification and Examples

```

1  %{12500} = "Core" IMPLIES ({12501} != null AND {12501} > 0 AND ({12502} = null OR {12502} = 0))

```

Logical connectives: and, or and not. Alternatively you can also use &, | and !.
Comparison operators: =, !=, >, >=, < and <=. Operators ~, !~, in, not in, any in and none in can be used with **strings**, **multi-valued fields** and **lists**.
Logical literals: true and false. Literal null is used with = and != to check whether a field is initialized, e.g. {00012} != null checks whether **Due Date** is initialized.

Check Syntax

NUMERICAL AND DATE-TIME TERMS

Numeric and Date-Time field values: insert field codes with format {nnnnn}.

Original estimate (minutes) - [Number] - {00068}
Insert Numeric Value

Valid date-time literal formats: yyyy/MM/dd [hh:mm] or yyyy-MM-dd [hh:mm]. Time literals use format: hh:mm.
 There is a set of **mathematical functions** and **time macros and functions** available to be used in your expression.

TEXT-STRING TERMS

Text-String field values: insert field codes with format %{nnnnn} or %{nnnnn.i} for referencing levels in cascading select fields (i = 0 for base level).

Summary - [Text] - %{00000}
Insert String Value

String literals: written in **double quotes**, e.g., "This is a string literal."
String concatenation: use operator '+' to concatenate string values, e.g., "The summary of issue with key " + %{00015} + " is \" + %{00000} + "\".
Escape character: character \ is used with characters '"', '\', 'n', 'r', 't', 'f' and 'b' to invoke an alternative interpretation.
 There is a set of **string functions** available to be used in your expression.

Skip validation when:

Inhibit the validator under selected circumstances.

☐ Transition is triggered by a **bulk operation**.
☐ Transition is triggered by a **JIRA Workflow Toolbox post-function**.
☐ Current issue is being created by cloning. Only makes sense in *Create Issue* transition.

Message to show when validation fails:

Core type developments requires "Story Points" to be entered, and doesn't admit "Hours" to be set.

Field code injector:

Summary - [Text] - %{00000}

Field codes with format %(nnnnn) can be inserted in the failure message and its translations, and they will be replaced with actual field values at runtime.

[Set translations for installed languages](#)

Expression used is: `%{12500} = "Core" IMPLIES ({12501} != null AND {12501} > 0 AND ({12502} = null OR {12502} = 0))`

Other variation of the usage example

When "**Development Type** = Custom" then field "**Hours**" will be **set** and given a value **higher than 0**, and field "**Story Points**" is **not set** or **zero**:

Boolean expression to be evaluated:
[Line 1 / Col 98]
Syntax Specification and Examples

```

1  %{12500} = "Custom" IMPLIES ({12502} != null AND {12502} > 0 AND ({12501} = null OR {12501} = 0))

```

Logical connectives: and, or and not. Alternatively you can also use &, | and !.

Comparison operators: =, !=, >, >=, < and <=. Operators ~, !=, in, not in, any in and none in can be used with **strings**, **multi-valued fields** and **lists**.

Logical literals: true and false. Literal null is used with = and != to check whether a field is initialized, e.g. {00012} != null checks whether **Due Date** is initialized.

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Original estimate (minutes) - [Number] - {00068}
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Escape character: character \ is used with characters "", \, 'n', 'r', 't', 'f' and 'b' to invoke an alternative interpretation.

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Message to show when validation fails:

Custom type developments requires "Hours" to be entered, and doesn't admit "Story Points" to be set.

Field code injector:

Summary - [Text] - %{00000}

Field codes with format %{nnnnn} can be inserted in the failure message and its translations, and they will be replaced with actual field values at runtime.

[Set translations for installed languages](#)

Expression used is: `%{12500} = "Custom" IMPLIES ({12502} != null AND {12502} > 0 AND ({12501} = null OR {12501} = 0))`

Note that in the particular JIRA instance I used to build this example:

- `%{12500}` is field code for string value of field **"Development Type"**
- `{12501}` is field code for numeric value of field **"Story Points"**
- `{12502}` is field code for numeric value of field **"Hours"**

Once configured, your transition will look like this:

Triggers 0

Conditions 0

Validators 2

Post Functions 13

The transition requires the following criteria to be valid[Add validator](#)

Only if the following boolean expression is true: **%{Development Type} = "Core" IMPLIES ({Story Points} != null AND {Story Points} > 0 AND ({Hours} = null OR {Hours} = 0))**

Message to show when validation fails: **"Core type developments requires "Story Points" to be entered, and doesn't admit "Hours" to be set."**

Only if the following boolean expression is true: **%{Development Type} = "Custom" IMPLIES ({Hours} != null AND {Hours} > 0 AND ({Story Points} = null OR {Story Points} = 0))**

Message to show when validation fails: **"Custom type developments requires "Hours" to be entered, and doesn't admit "Story Points" to be set."**

Other examples of that function

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 Page: [Block an epic's transition depending on linked issues status and due date](#)

Page: [Block or hide a transition for an issue depending on its issue links](#)
 Page: [Block or unblock a transition after an issue rested a specific time in a status](#)

Page: [Block transition until all sub-tasks are in a specific status category](#)

Page: [Close parent issue when all sub-tasks are closed](#)

Page: [Enforce a field \(Select List\) to be set when another field \(Radio Button\) has a certain value \(works with any kind of field type\)](#)

Page: [Ensure that all issues linked with a certain issue link type have "Due Date" field set](#)

Page: [If field A is populated then, field B must also be populated](#)

Page: [Limit issue creation per role and issue type](#)

Page: [Limit the number of hours a user can log per day](#)

Page: [Limit valid dates for work logs](#)

Page: [Make "Time Spent" field required when there is no time logged in the issue](#)

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Page: [Make linked issues, sub-tasks and JQL selected issues progress through its workflows](#)

Page: [Make parent issue progress through its workflow](#)

Page: [Prevent issue creation if another issue with same field value already exists](#)

Page: [Reject duplicated file names in attachments](#)

Page: [Require at least one sub-task in status "Resolved" or "Closed" when "Testing required" is selected in Check-Box custom field](#)

Page: [Require issue link when resolving as duplicate](#)

Page: [Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status](#)

Page: [Restrict sub-task type creation depending on parent issue status](#)

Page: [Restrict sub-task type creation depending on parent issue type](#)

Page: [Set a condition in a global transition which only applies in a certain status](#)

Page: [Validate a custom field "Story Points" has been given a value in Fibonacci sequence](#)

Page: [Validate compatible values selection among dependent custom fields](#)

Page: [Validate only issue links created in transition screen](#)

Page: [Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B](#)

Page: [Validation and condition based on time expressions](#)

Page: [Validation based on the value of a date type project property](#)

Page: [Validation on issue attachments](#)

Related Usage Examples

- [Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B](#)
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 - [custom-field](#)
- [Validation on the value of a Cascading Select field](#)
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- [Create a dynamic set of sub-tasks based on checkbox selection with unique summaries](#)
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