

Troubleshooting tools

This page contains a **list of the tools** that JWT for Cloud provides to efficiently troubleshoot issues with JWT configurations.

Audit log

The [Audit log](#) is the main tool of JWT for Cloud for **troubleshooting your JWT workflow functions**. It registers the key events of our workflow functions and logs them in a dedicated page so that you can analyze them and diagnose the problems with ease.

Uninstalling and reinstalling

Uninstalling and reinstalling the app will not result in data loss. This can be safely done to troubleshoot, for example, an installation problem.

Syntax check and running parser expressions

The [JWT expression editor](#) offers a functionality to check the syntax of your expression on run time as well as the possibility to run your expressions to test them. Both features can provide some **insights as to what is causing the error** in the expression.

It analyzes both JWT parser expressions and Jira expressions.

If you still have questions, feel free to refer to our [support](#) team.