Add comment with the request participants' display name

On this page

Use case

Add a **comment** that includes the **request participants' display name**.

⚙ Configuration

1 Add the Add comment post function to the workflow transition you want to place it in.

2 **Comment text**

Choose **Add comment manually (parser expression).**

3 **Expression**

```
%{{toString(textOnStringList(toStringList(%{issue.cfnnnnn}, ", "), userDisplayName(^%{seed.
text})))}}
```

Replace *nnnnn* in the above expression with the ID of the Request participants field.

4 **Further configuration**

Comment visibility

By default it is set to **Unrestricted (all users)**, but you can change this option.

You can select either a group, project role or set Jira Service Management visibilities.

Additional options

By default, no email will be sent for this comment. Hit the checkbox to send one!

Run as

Select which **user** will be used to execute this post function. By default this parameter is set to the **current user**. You can also use field codes to run the function as a dynamic user (e.g. current assignee).

Make sure that the user running the post function has all the **relevant permissions** to perform the actions defined in the configuration (e.g. "Update Issues")!

If you want to keep track the actions being performed automatically, we suggest to create a **dedicated JWT account**, granted all relevant **permissions**, and use it in the Run as parameter to identify which changes have been made with JWT.

Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add comment with the request participants' display name	⚙️	Add comment	toString() textOnStringList() toStringList() userDisplayName()	
Add internal Jira Service Management comment	⚙️	Add comment		
Alert the assignee of important issues	⚙️	Add comment		
Alert the reporter	⚙️	Add comment		

If you still have questions, feel free to refer to our support team.