# Clone an issue and all its subtasks (with additional restrictions)

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## Features used to implement the example

· Create issues and sub-tasks

## Example: Copy an issue and all its subtasks (with additional restrictions)

In this example we want copy an issue an its subtasks by combining two Create issues and sub-tasks post-functions and an Ephemeral Field.

The goal is to create an alternative to the standard issue cloning function. Additionally we want to make sure that the assignee (of the sub-tasks) is not being cloned (since a different user might have to work on the new issues).

Let's have a look at the final configuration:

#### • Post function 1:

- Choose to create one issue and choose to inherit the current issue type and project key.
- Select to inherit fields from the current issue and the rest of the fields option
- Select the option to save the issue key in the virtual field Ephemeral string 3 (we need this in the second post-function)
- O Set assignee to **null** in <u>advanced parsing</u> mode
- The result should look like this:

1. Create one issue.

Issue type: Standard issue type with name specified by the following string expression:

%{Issue type}

<u>Project:</u> Project with key returned by the following **string expression**:

%{Project key}

Summary: text in basic parsing mode

%{Summary}

Description: text in basic parsing mode

%{Description}

Set fields:

Field	Type of Value	Value
Assignee	Parsed text (advanced mode)	null
Add to time spent (minutes)	Math/Time expression	0

Fields will inherit values from the **current issue**. The following will be inherited:

· Rest of fields

Issue keys of created issues will be saved as a comma separated list into Ephemeral string 3 virtual field.

This feature will be run as user in field Current user.



#### • Post function 2:

- · Choose to create issues based on seeds and the option issue list -> collect all subtasks with the expression: subtasks()
- For the issue type select the option Issue Type Name (subtask) and use the expression ^%{00014} (which is the current issue type of each subtask)
- As parent issue select the option issue key and write the expression %{00063} which references the Ephemeral string 3 with the issue key
  of the cloned parent issue (from post-function 1)
- Summary and description fields need the <u>advanced parsing</u> mode and the following expressions:
  - summary: ^%{00000}
  - o description: ^%{00001}
- We choose to clear the assignee and set the assignee to **null** in <u>advanced parsing</u> mode
- Additionally select inherit fields from the seed issue and at least select the rest of the fields option, to clone the field values of the subtasks
- The result should look like this

Create an issue per seed issue returned by the following issue list expression: subtasks ()

Issue type: Subtask issue type with name specified by the following string expression:

^%{Issue type}

Parent issue: Issue with key returned by the following string expression:

%{Ephemeral string 3}

Summary: text in advanced parsing mode

^%{Summary}

Description: text in advanced parsing mode

^%{Description}

Set fields:

Field	Type of Value	Value
Assignee	Parsed text (advanced mode)	null

Fields will inherit values from the seed issue. The following will be inherited:

· Rest of fields

This feature will be run as user in field Current user.



#### Note that:

- %{00074} is the field code for "Fix Version/s"
- ^%{00000} is the field code for the seed's Summary
- ^%{00001} is the field code for the seed's **Description**
- ^%{00014} is the field code for the seed's Issue Type
- %{00063} is the field code for the Ephemeral String 3 (used to temporarily store the parents key)

## Other examples of that function

Page: Assign new issues to a different project role depending on field value in current issue

Page: Clone an issue and all its subtasks (with additional restrictions)

Page: Create 3 issues in 3 different projects

Page: Create a dynamic set of sub-tasks based on checkbox selection with unique summaries

Page: Create a static set of sub-tasks with unique summaries

Page: Create a story for each component in an epic

Page: Create a sub-task for each user selected in a Multi-User Picker

Page: Create a sub-task in each story of an epic

Page: Create specific sub-tasks for each selected component

## Related Usage Examples

- Creating a Jira Service Desk internal comment
  - o example
  - post-function
- Limit the number of hours a user can log per day
  - o example
  - o validator
  - post-function
  - work-log
- Using project properties to calculate custom sequence numbers
  - o example
  - o post-function
  - o calculated-field
  - project-properties
- Set a date based on current date
  - example
  - o post-function
- Setting the priority depending on the multiplication of custom fields
  - o example
  - o calculated-field
  - post-function
- Parse Email adresses to watchers list
  - o example
  - post-function
- Set the assignee based on a condition

- o example
- o post-function
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
  - o example
  - post-functioncustom-field

  - o sub-task
- Create a static set of sub-tasks with unique summaries
  - o example
  - o post-function
- Triage Jira Service Desk email requests (Move issues)

  - examplepost-function
  - o move
  - o transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)
  - o example
  - post-functiontransition
- Transition sub-tasks when parent is transitioned

  - examplepost-function
  - o sub-task
  - transition
  - o outdated
- Transition only a sub-task among several ones
  - o example
  - post-function
  - o sub-task
  - transition
  - outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
  - o example
  - o post-function
  - o sub-task
  - o transition
  - outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status

  - examplepost-function
  - o sub-task
  - transition
  - o outdated