

# Incoming Mails

## Tab layout

**SINCE VERSION 2.8.0**, the mail servers will be displayed in the tab layout for better navigation.

### Searchable items

|                       | Filter by         | Searchable items |      |
|-----------------------|-------------------|------------------|------|
|                       |                   | ID               | Name |
| POP/IMAP Mail Servers | Name              | ✓                | ✓    |
| Mail Handlers         | Handler Name/Type | ✓                | ✓    |
|                       | Server            | ✓                | ✓    |
|                       | Project           | ✓                | ✓    |
|                       | Issue type        | ✓                | ✓    |

## Incoming Mail



POP / IMAP Mail Servers

Mail Handlers

Advanced Configuration

### POP / IMAP Mail Servers

Add POP / IMAP mail server

The table below shows the POP / IMAP mail servers currently configured for Jira.

Name ▾

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| ID    | Name           | Details                                                       | Operations  |
|-------|----------------|---------------------------------------------------------------|-------------|
| 10100 | POP3 Server IT | Host: pop3.localhost.com<br>Username: localhost@localhost.com | Edit Delete |
| 10200 | IMAP Server HR | Host: localhost.com<br>Username: localhost                    | Edit Delete |

Add POP / IMAP mail server

## POP/IMAP Mail Servers

In the POP/ IMAP mail servers list, you have the options to filter and search. (See the table above).

## Incoming Mail



[POP / IMAP Mail Servers](#) [Mail Handlers](#) [Advanced Configuration](#)

### POP / IMAP Mail Servers

Add POP / IMAP mail server

The table below shows the POP / IMAP mail servers currently configured for Jira.

Name ▾

2

| ID    | Name           | Details                                                       | Operations                                  |
|-------|----------------|---------------------------------------------------------------|---------------------------------------------|
| 10100 | POP3 Server IT | Host: pop3.localhost.com<br>Username: localhost@localhost.com | <a href="#">Edit</a> <a href="#">Delete</a> |
| 10200 | IMAP Server HR | Host: localhost.com<br>Username: localhost                    | <a href="#">Edit</a> <a href="#">Delete</a> |

Add POP / IMAP mail server

## Mail Handlers

Mail handlers can also be filtered. (See the table above).

## Incoming Mail



[POP / IMAP Mail Servers](#) [Mail Handlers](#) [Advanced Configuration](#)

### Mail Handlers

Add incoming mail handler

The table below shows the mail handlers currently configured for Jira.

| Handler Name / Type ▾ Server ▾ Project ▾ Issue Type ▾ |                                                                        |  |                                      |         |            |                                                                                                             | 1          |        |  |
|-------------------------------------------------------|------------------------------------------------------------------------|--|--------------------------------------|---------|------------|-------------------------------------------------------------------------------------------------------------|------------|--------|--|
| ID                                                    | Handler Name / Type                                                    |  | Server                               | Project | Issue Type | Properties                                                                                                  | Operations |        |  |
| 13511                                                 | <b>Comment handler</b><br>Add a comment from the non quoted email body |  | POP3 Server IT<br>pop3.localhost.com |         |            | CC Assignee: true<br>CC Watchers: false<br>Create Users: false<br>Notify Users: true<br>Strip Quotes: false | Edit       | Delete |  |
| Add incoming mail handler                             |                                                                        |  |                                      |         |            |                                                                                                             |            |        |  |

If you still have questions, feel free to refer to our [support](#) team.