Add or remove request participants

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Features used to implement the example

- **Copy parsed text to a field**

Example: Add or remove request participants

To manage Jira Service desk issue visibility in customer portal, it would be great to have a post function to add or remove users from Request Participants custom field

The logic would be the same than **add or remove watchers**.

With existing post functions I'm able to:

- Clear this field
- add user(s) with overwriting
- add user(s) with appending
- add users from group (groovy)

What's missing is removing user from custom fields or group. Maybe a good idea would be to have a "add or remove from user picker custom field" where you can select the destination custom field to update.

You can currently do it. To do it you should use **Copy a parsed text to a field** post-function with the following configuration:

Target field: "**Request Participants" Parsing mode:** basic** Text to be parsed: depends on the operation

1. Clear the field: leave "**Text to be parsed**" parameter empty.
2. Add user(s) with overwriting: "**Text to be parsed**" parameter should contain a comma separated list of **usernames** (don't confuse with user's **full name**).
   Example: **`john.williams, david.russell, julian.bream`**
3. Add user(s) with appending: use prefix **+** before the comma separated list of user names.
   Example: **`+ john.williams, david.russell, julian.bream`**
   If you use prefix **-** you will remove the separated users instead of appending.

   If you want to set the field with users in a **User Picker** or **Multi User Picker** custom field, simply write the **field code**, since those kind of fields are rendered as a comma separated list of usernames.
   Example: **`%{10021}`** or **`+ %{10021}`**
4. Add users from group: simply write **+ group_name** . Example: use the following value in "**Text to be parsed**" parameter for adding all the users in group **jira-users** to field "**Request Participants**":
   `+ jira-users`

Versions earlier than 2.2.9 have a bug making it fail when you try to add users to field "**Request participants**" using prefix **+** when the field is empty.

Other examples of that function

Page: Add all assignees of certain sub-task types to a "Multi-User Picker" custom field
Page: Add and remove a single or a set of items from multi valued fields
Page: Add current user to comment
Page: Add or remove request participants

Related Usage Examples

- Creating a Jira Service Desk internal comment
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  - post-function
- Limit the number of hours a user can log per day
  - example
  - validator

Page: Add watchers from a part of the issue summary: "Summary_text - watcher1, watcher2, watcher3, ..."
Page: Assign issue based on the value of a Cascading Select custom field
Page: Assign issue to last user who executed a certain transition in the workflow
Page: Automatically close resolved sub-tasks when parent issue is closed
Page: Automatically reopen parent issue when one of its sub-tasks is reopened
Page: Calculate the time elapsed between 2 transition executions
Page: Close parent issue when all sub-tasks are closed
Page: Combine the values of several Multi-User picker fields
Page: Compose a parsed text including the "full name" or a user selected in a User Picker custom field
Page: Compose dynamic text by inserting field values in a text template
Page: Copy issue labels to a custom field
Page: Copy the value of a user property into a user picker
Page: Create a comment in sub-tasks when parent transitions
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Page: Getting the number of selected values in a custom field of type Multi Select
Page: Limit the number of hours a user can log per day
Page: Make a sub-task's status match parent issue's current status on creation
Page: Make parent issue progress through its workflow
Page: Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress"
Page: Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
Page: Parse Email adresses to watchers list
Page: Parsing text from last comment and appending it to issue's summary
Page: Remove versions selected in a version picker custom field
Page: Replace certain issue link types with different ones
Page: Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status
Page: Set a Select or Multi-Select field using regular expression to express the values to be assigned
Page: Set assignee depending on issue type
Page: Set field depending on time passed since issue creation
Page: Set priority for issues that have been in a certain status for longer than 24 hours
Page: Set security level based on groups and project roles the reporter or creator are in
Page: Transition linked issues in currently active sprint
Page: Transition only a sub-task among several ones
Page: Transition parent issue only when certain issue sub-task types are done
Page: Update Cascading Select custom field with a value of the field in parent issue
Page: Update checkboxes custom field if a file has been attached during a transition
Page: Validation on issue attachments
Page: Validation on MIME types of issue attachments
Page: Writing a comment to blocked issues when blocking issues are resolved

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    - work-log
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    - post-function
    - calculated-field
    - project-properties
- Set a date based on current date
    - example
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- Setting the priority depending on the multiplication of custom fields
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- Parse Email adresses to watchers list
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- Set the assignee based on a condition
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- Create a static set of sub-tasks with unique summaries
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