Add current user to comment

On this page

Features used to implement the example

- **Copy parsed text to a field**

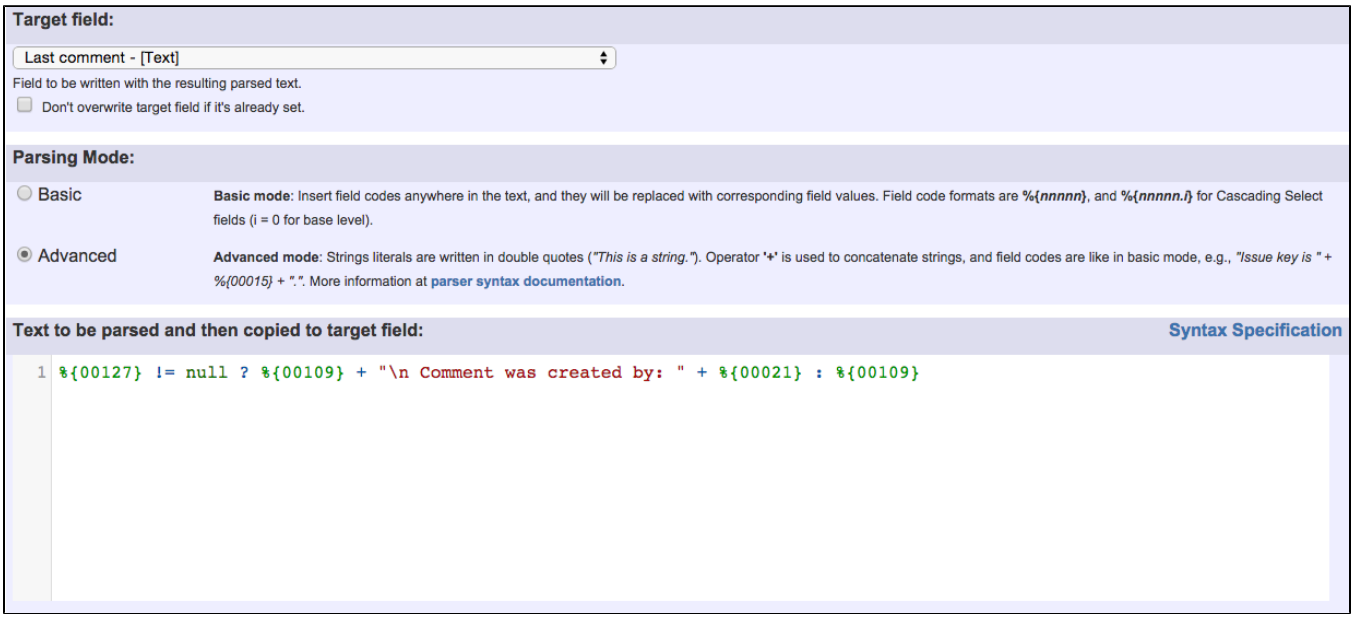
Example: Add current user to comment

I'm looking for a functionality in workflow that automatically added the current user name after a user has enter a comment. Toolbox has to add: Comment was created by : Andreas Beekma

I found the "Copy a parsed text to a field" and I can copy the %{Current user} to every space in JIRA but every "comments" be ignored.

Example: "The following text parsed in basic mode will be copied to Last comment: %{Current user} This feature will be run as Current user."

You can use **Copy a parsed text to a field** post-function with the following configuration:



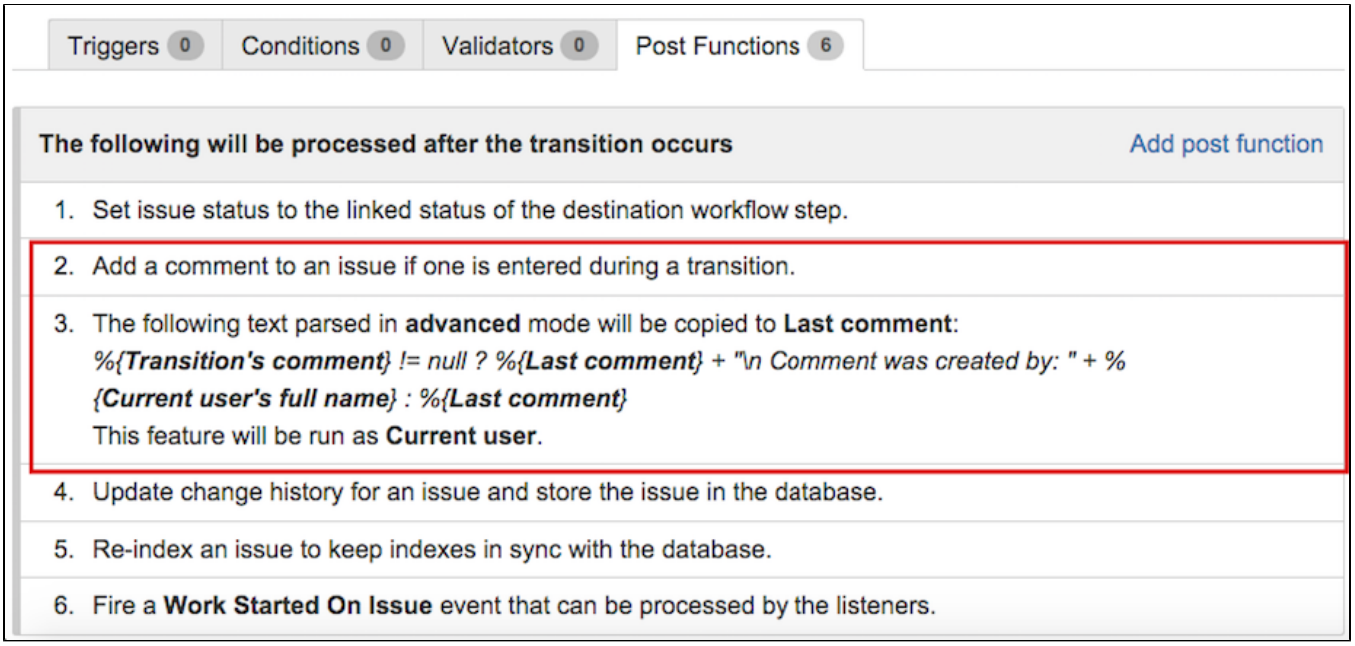
Text to be parsed in this post-function is:

```
%{00127} != null ? %{00109} + "\n Comment was created by: " + %{00021} : %{00109}
```

Note that:

- **%{00127}** is field code for **Transition's comment**
- **%{00109}** is field code for **Last comment**
- **%{00021}** is field code for **Current user's full name**

Once configured, your transition will look like this:



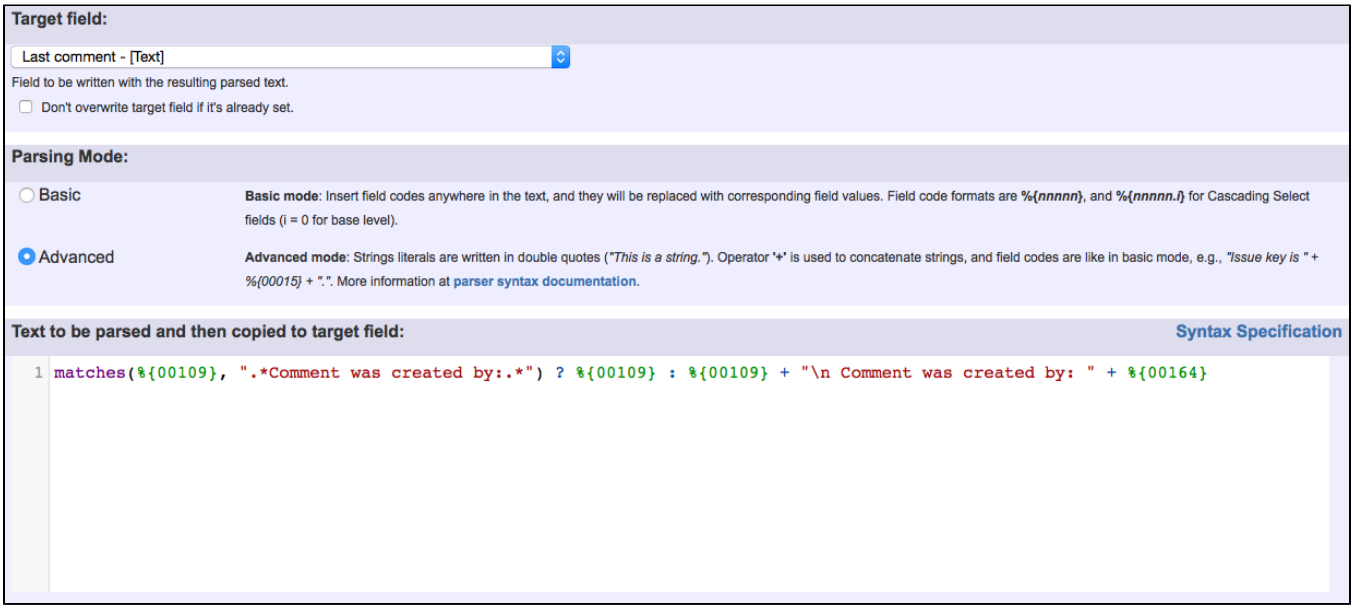
WARNING: Be careful to insert your post-function AFTER "**Add a comment to an issue if one is entered during a transition.**" post-function, like shown in the former screenshot.

This solution works only for comments introduced in transition's screens, i.e., if the user insert comments by editing the issue, it won't work, since **Copy a parsed text to a field** post-function only works when the transition were its inserted is executed.

Another implementation

The special way to use the script in Jira service desk, it doesn't work. When I start the transition via SD Portal. In Jira SD directly it works.

There is a solution for your use case: use **Copy a parsed text to a field** post-function with the following configuration:



Note that:

- **%{00109}** is field code for "**Last comment**"

- **%{00164}** is field code for "**Last commenter**"

Other examples of that function

Page: Add all assignees of certain sub-task types to a "Multi-User Picker" custom field
Page: Add and remove a single or a set of items from multi valued fields
Page: Add current user to comment
Page: Add or remove request participants
Page: Add watchers from a part of the issue summary: "Summary_text - watcher1, watcher2, watcher3, ..."
Page: Assign issue based on the value of a Cascading Select custom field
Page: Assign issue to last user who executed a certain transition in the workflow
Page: Automatically close resolved sub-tasks when parent issue is closed
Page: Automatically reopen parent issue when one of its sub-tasks is reopened
Page: Calculate the time elapsed between 2 transition executions
Page: Close parent issue when all sub-tasks are closed
Page: Combine the values of several Multi-User picker fields
Page: Compose a parsed text including the "full name" or a user selected in a User Picker custom field
Page: Compose dynamic text by inserting field values in a text template
Page: Copy issue labels to a custom field
Page: Copy the value of a user property into a user picker
Page: Create a comment in sub-tasks when parent transitions
Page: Execute transition in epic
Page: Getting the number of selected values in a custom field of type Multi Select
Page: Limit the number of hours a user can log per day
Page: Make a sub-task's status match parent issue's current status on creation
Page: Make parent issue progress through its workflow
Page: Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress"
Page: Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
Page: Parse Email adresses to watchers list
Page: Parsing text from last comment and appending it to issue's summary
Page: Remove versions selected in a version picker custom field
Page: Replace certain issue link types with different ones
Page: Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status
Page: Set a Select or Multi-Select field using regular expression to express the values to be assigned
Page: Set assignee depending on issue type
Page: Set field depending on time passed since issue creation
Page: Set priority for issues that have been in a certain status for longer than 24 hours
Page: Set security level based on groups and project roles the reporter or creator are in
Page: Transition linked issues in currently active sprint
Page: Transition only a sub-task among several ones
Page: Transition parent issue only when certain issue sub-task types are done
Page: Update Cascading Select custom field with a value of the field in parent issue
Page: Update checkboxes custom field if a file has been attached during a transition
Page: Validation on issue attachments
Page: Validation on MIME types of issue attachments
Page: Writing a comment to blocked issues when blocking issues are resolved

Related Usage Examples

- Creating a Jira Service Desk internal comment
  - example
  - post-function
- Limit the number of hours a user can log per day
  - example
  - validator
  - post-function
  - work-log
- Using project properties to calculate custom sequence numbers
  - example
  - post-function
  - calculated-field
  - project-properties
- Set a date based on current date
  - example
  - post-function
- Setting the priority depending on the multiplication of custom fields
  - example
  - calculated-field
  - post-function
- Parse Email adresses to watchers list
  - example
  - post-function
- Set the assignee based on a condition
  - example
  - post-function
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
  - example
  - post-function
  - custom-field
  - sub-task
- Create a static set of sub-tasks with unique summaries
  - example
  - post-function
- Triage Jira Service Desk email requests (Move issues)
  - example
  - post-function
  - move
  - transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)
  - example
  - post-function
  - transition
- Transition sub-tasks when parent is transitioned
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Transition only a sub-task among several ones
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
  - example
  - post-function
  - sub-task
  - transition
  - outdated