Assign issue to current user if assignee is empty

Features used to implement the example Example: Assign issue to current user if assignee is empty Alternative implementation Other examples of that function Related Usage Examples

Features used to implement the example

· Set a field as a function of other fields

Example: Assign issue to current user if assignee is empty

I would like to automatically assign issue to current user if assignee is empty, but if assignee is not empty, then nothing has to be done.

To implement this behavior we use post-function Set a field as a function of other fields. We have two options, since this post-function have two kind of setting rules: type 1, based in regular expressions, and type 2, which uses boolean expressions. I will explain both solutions:

Using type 1 setting rules, we use post-function Set a field as a function of other fields with the following configuration:

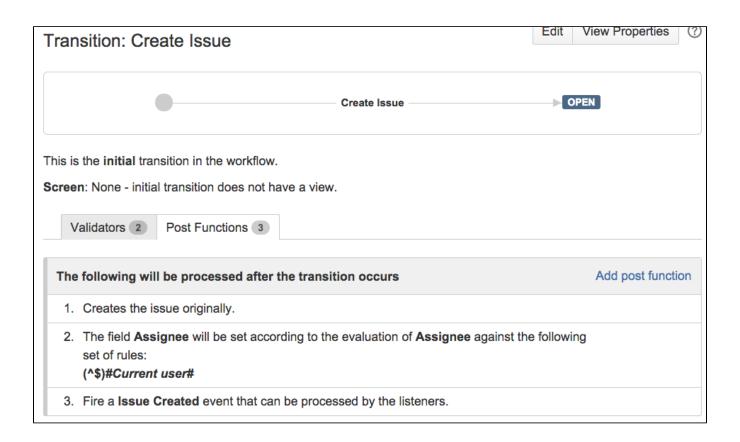


Note that:

- ^\$ is regular expression for empty string, and is used to check whether Assignee is empty
- %{00020} is code for field Current user

There is a mistake in the screenshot of **Solution 1**: setting rule in the screenshot is (.*)%{00020} which is incorrect. Correct setting rule is: (^\$)% {00020}

Once configured, transition "Create issue" will look like this:



I have used transition "Create issue" in the example, but you can implement this post-function in any transition of your workflow.

Alternative implementation

Using type 2 setting rules, we use post-function **Set a field as a function of other fields** with the following configuration

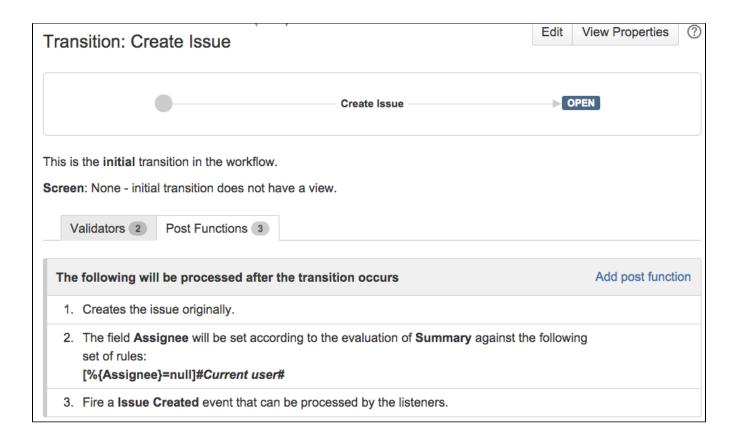


Notice that:

- · Value selected in parameter "Field to be checked for matching..." has no effect in this case, since we are only using a type 2 setting rule
- %{00003} is code for field Assignee

• %{00020} is code for field Current user

Once configured, transition "Create issue" will look like this:



I have used transition "Create issue" in the example, but you can implement this post-function in any transition of your workflow.

Other examples of that function

Page: Add watcher depending on security level

Page: Add watchers based on issue type

Page: Add watchers depending on the value of a custom field

Page: Assign issue based on the value of a Cascading Select custom

field

Page: Assign issue to a specific user based on a specific custom field

Page: Assign issue to current user if assignee is empty

Page: Assign issue to current user if the user is not member of a certain project role

Page: Change assignee based on a custom field

Page: Change parent's status depending on sub-task's summary

Page: Changing issue priority depending on issue description

Page: Compose dynamic text by inserting field values in a text template

Page: Copy "Due date" into a date type custom field in a linked issue if it's greater than current issue's "Due date"

Page: Limit the number of hours a user can log per day

Page: Make parent issue progress through its workflow

Page: Rise priority if due date is less than 3 weeks away

Page: Set "Due date" depending on the value of other fields, in case it's uninitialized

Page: Set "Due date" to a specific day of next week no matter of date of creation this week

Page: Set "Due date" to current date at issue creation if not initialized

Page: Set a date based on current date Page: Set a field based on reporter's email

Page: Set a custom field "Urgency" depending on a combined value of issue's priority and "Impact" custom field

Related Usage Examples

- · Creating a Jira Service Desk internal comment
 - o example
 - o post-function
- Limit the number of hours a user can log per day
 - o example
 - o validator
 - o post-function
 - o work-log
- Using project properties to calculate custom sequence numbers
 - example
 - o post-function
 - o calculated-field
 - project-properties
- Set a date based on current date
 - o example
 - o post-function
- · Setting the priority depending on the multiplication of custom fields
 - o example
 - o calculated-field
 - o post-function
- Parse Email adresses to watchers list
 - o example
 - post-function
- Set the assignee based on a condition
 - o example
 - post-function

Page: Set a watcher at ticket creation depending on custom field's value

Page: Set assignee depending on issue type

Page: Set security level based on groups and project roles the reporter or creator are in

Page: Set security level depending on reporter or creator

Page: Set the assignee based on a condition

Page: Set the value of a field of type "User Picker" depending on other

Page: Set watchers depending on the value of a custom field

Page: Setting a custom field (User Picker) based on the value of another custom field (Text Field)

Page: Setting a field's default value depending on another field

Page: Setting the priority depending on the multiplication of custom fields

Page: Transition an issue automatically depending on the value of a field

Page: Unassign an issue when assigned to project leader

Page: Update checkboxes custom field if a file has been attached during a transition

Page: Using project properties to calculate custom sequence numbers

- · Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
 - o example
 - o post-function
 - o custom-field
 - o sub-task
- Create a static set of sub-tasks with unique summaries
 - o example
 - o post-function
- Triage Jira Service Desk email requests (Move issues)
 - example
 - o post-function
 - o move
 - o transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)

 - examplepost-function
 - o transition
- Transition sub-tasks when parent is transitioned
 - o example
 - post-function
 - o sub-task
 - o transition
 - outdated
- Transition only a sub-task among several ones
 - o example
 - post-function
 - o sub-task
 - o transition
 - o outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
 - o example
 - post-function
 - o sub-task o transition
 - o outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
 example

 - o post-function
 - o sub-task
 - o transition
 - o outdated