# Set a field based on reporter's email

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#### Features used to implement the example

· Set a field as a function of other fields

### Example: Set a field based on reporter's email

The customer field Defect Type is a drop down with the values: **None**, **Production Defect** and **Development Defect**. Production Defect is the default value. I have the problem with the default value in place and when it is removed. I want the Defect Type to change during the creation transition to Development defect is the Reporter's Email address matches an @gmail.com (for example) email address. Below is the Post Function I tried. I have also tried it with the values of Production Defect and Development Defect instead of 1 and 2.

Post Function on the Create initial transition.

The field Defect Type will be set according to the evaluation of Reporter's email against the following set of rules:

(@gmail.com)2

(.)1

You should write a valid regular expression in the first part of the rule (the part in brackets) and then the literal value of the option you want to select. You only need a rule to change the value when Reporter's email matches a "gmail.com" address. In any other case default value rules. See the screenshots:



Once configured:

F	ΑШ	Validators (1)	Post Functions (3)	
		Creates the issue originally.		
$\parallel$	- 1	THEN		
		The field <b>Defect Type</b> will be set according to the evaluation of <b>Reporter's email</b> against the following set of rules: (.*gmail\.com\$)Development Defect		
-	- 1	THEN		
	Fire a Issue Created event that can be processed by the listeners.			e processed by the listeners.
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#### Other examples of that function

Page: Add watcher depending on security level

Page: Add watchers based on issue type

Page: Add watchers depending on the value of a custom field

Page: Assign issue based on the value of a Cascading Select custom

Page: Assign issue to a specific user based on a specific custom field value

Page: Assign issue to current user if assignee is empty

Page: Assign issue to current user if the user is not member of a certain project role

Page: Change assignee based on a custom field

Page: Change parent's status depending on sub-task's summary

Page: Changing issue priority depending on issue description

Page: Compose dynamic text by inserting field values in a text template

Page: Copy "Due date" into a date type custom field in a linked issue if

it's greater than current issue's "Due date"

Page: Limit the number of hours a user can log per day

Page: Make parent issue progress through its workflow

Page: Rise priority if due date is less than 3 weeks away

Page: Set "Due date" depending on the value of other fields, in case it's uninitialized

Page: Set "Due date" to a specific day of next week no matter of date of creation this week

Page: Set "Due date" to current date at issue creation if not initialized

Page: Set a custom field "Urgency" depending on a combined value of

issue's priority and "Impact" custom field

Page: Set a date based on current date Page: Set a field based on reporter's email

Page: Set a watcher at ticket creation depending on custom field's value

Page: Set assignee depending on issue type

Page: Set security level based on groups and project roles the reporter or creator are in

Page: Set security level depending on reporter or creator

Page: Set the assignee based on a condition

Page: Set the value of a field of type "User Picker" depending on other

Page: Set watchers depending on the value of a custom field

Page: Setting a custom field (User Picker) based on the value of another custom field (Text Field)

Page: Setting a field's default value depending on another field

Page: Setting the priority depending on the multiplication of custom fields

Page: Transition an issue automatically depending on the value of a field

Page: Unassign an issue when assigned to project leader

Page: Update checkboxes custom field if a file has been attached during

Page: Using project properties to calculate custom sequence numbers

## Related Usage Examples

- Creating a Jira Service Desk internal comment
  - o example
  - o post-function
- Limit the number of hours a user can log per day
  - o example
  - o validator
  - o post-function
  - o work-log
- Using project properties to calculate custom sequence numbers
  - o example
  - o post-function
  - o calculated-field
  - o project-properties
- Set a date based on current date
  - o example
  - o post-function
- Setting the priority depending on the multiplication of custom fields
  - o example
  - o calculated-field
  - post-function
- Parse Email adresses to watchers list
  - o example
  - o post-function
- Set the assignee based on a condition
  - o example
  - o post-function
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
  - o example
  - o post-function
  - o custom-field
  - o sub-task
- Create a static set of sub-tasks with unique summaries
  - example
  - o post-function
- Triage Jira Service Desk email requests (Move issues) o example
- - o post-function

  - o move o transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)
  - o example
  - o post-function
  - o transition
- · Transition sub-tasks when parent is transitioned

Transition only a sub-task among several ones

- o example
- o post-function
- o sub-task
- o transition
- o outdated
- o example
- o post-function

- o sub-task
- transition
- outdated
   Moving sub-tasks to "Open" status when parent issue moves to "In Progress"

  • example

  • post-function

  • sub-task

  • transition

  • outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
   example
   post-function
   sub-task

  - transitionoutdated