

Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"

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Features used to implement the example

- [Boolean validator with math, date-time or text-string terms](#)
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Example: Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"

We will be able to implement this requirement using [Boolean validator with math, date-time or text-string terms](#). I have implemented it successfully in a beta version of the plugin using the following configuration:

Boolean expression to be evaluated: [Line 1 / Col 98] [Syntax Specification and Examples](#) 

```
1 {%00014} != "incident" OR ({%00017} != "Critical" AND {%00017} != "Blocker") OR {%10700} != null
```

Logical connectives: and, or and not. Alternatively you can also use &, | and !.

Comparison operators: =, !=, >, >=, < and <=. Operators ~, !~, in, not in, any in and none in can be used with **strings, multi-valued fields and lists**. Check Syntax

Logical literals: true and false. Literal null is used with = and != to check whether a field is initialized, e.g. {%00012} != null checks whether **Due Date** is initialized.

NUMERICAL AND DATE-TIME TERMS

Numeric and Date-Time field values: insert field codes with format {nnnnn}.

Original estimate (minutes) - [Number] - {%00068}

Valid date-time literal formats: yyyy/MM/dd [hh:mm] or yyyy-MM-dd [hh:mm]. Time literals use format: hh:mm.
There is a set of **mathematical functions** and **time macros and functions** available to be used in your expression.

TEXT-STRING TERMS

Text-String field values: insert field codes with format %(nnnnn) or %{nnnnn.i} for referencing levels in cascading select fields (i = 0 for base level).

Summary - [Text] - {%00000}

String literals: written in **double quotes**, e.g., "This is a string literal."

String concatenation: use operator '+' to concatenate string values, e.g., "The summary of issue with key " + {%00015} + " is \" + {%00000} + "\"."

Escape character: character \ is used with characters ", \, 'n', 'r', 't', 'f' and 'b' to invoke an alternative interpretation.
There is a set of **string functions** available to be used in your expression.

Skip validation when: Transition is triggered by a **bulk operation**.
 Transition is triggered by a **JIRA Workflow Toolbox post-function**.
 Current issue is being created by cloning. Only makes sense in *Create Issue* transition.

Message to show when validation fails:
 Field code injector:

 Field codes with format %(nnnnn) can be inserted in the failure message and its translations, and they will be replaced with actual field values at runtime.
[Set translations for installed languages](#)

Text to be parsed is: `{%00014} != "incident" OR ({%00017} != "Critical" AND {%00017} != "Blocker") OR {%10700} != null`

Or to implement it we can use validator **Validation based on regular expression** with the configuration shown in the following screenshot:

Field or parsed text to be checked for matching with the regular expression:

Field Summary - [Text]

Parsed text 1 `%{00014}@%{00017}@%{10700}`

Field code injector: Summary - [Text] - %{00000}

Field codes with format %{nnnn} will be replaced with the corresponding field values at runtime.

Regular expression:

1 `Incidnet@(Bloquer|Critical)@`

Field code injector: Summary - [Text] - %{00000}

Field codes with format %{nnnn} can be inserted in the regular expression, and will be replaced with the corresponding field values at runtime.

[Regular expression syntax](#)

Regular expression parsing modes:

Case Insensitive: Case-insensitive matching is done in a manner consistent with the Unicode Standard.

Multiline: Expressions `^` and `$` match just after or just before, respectively, a line terminator or the end of the input sequence. By default these expressions only match at the beginning and the end of the entire input sequence.

Dot All: Expression `.` matches any character, including a line terminator. By default this expression does not match line terminators.

Literal: Input string is treated as a sequence of literal characters. Metacharacters or escape sequences in the input sequence will be given no special meaning. Case-insensitive mode retains its impact on matching when used in conjunction with this mode.

Negate condition:

When this option is checked, validation will be satisfied if regular expression is **NOT MATCHED** by selected field or entered parsed text.

Skip validation when:

Inhibit the validator under selected circumstances.

Transition is triggered by a [bulk operation](#).

Transition is triggered by a [JIRA Workflow Toolbox post-function](#).

Current issue is being created by cloning. Only makes sense in *Create Issue* transition.

Message to show when validation fails:

Field "Consequence of bug" is mandatory when Priority is "Blocker" or "Critical" in "Incident" issues.

Field code injector: Summary - [Text] - %{00000}

Field codes with format %{nnnn} can be inserted in the failure message and its translations, and they will be replaced with actual field values at runtime.

[Set translations for installed languages](#)

Text to be parsed is:

`%{00014}@%{00017}@%{10700}`

`Incidnet@(Bloquer|Critical)@`

Note that:

- To evaluate the value of fields "Priority" (field code `%{00017}`) and "Consequence of bug" (field code `%{10700}`) at the same time we compose a text with both fields using character '@' as separator
- We check "Negate validation" since the regular expression introduced describes the kind of input we do not admit

Other examples of that functions

Boolean validator with math, date-time or text-string terms

Page: [Block a transition until all sub-tasks have certain fields populated](#)

Page: [Block an epic's transition depending on linked issues status and due date](#)

Page: [Block or hide a transition for an issue depending on its issue links](#)

Page: [Block or unblock a transition after an issue rested a specific time in a status](#)

Page: [Block transition until all sub-tasks are in a specific status category](#)

Related Usage Examples

- Validate a custom field "Story Points" has been given a value in Fibonacci sequence
 - example
 - validator
 - custom-field
- Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B
 - example
 - validator

Page: Close parent issue when all sub-tasks are closed
 Page: Enforce a field (Select List) to be set when another field (Radio Button) has a certain value (works with any kind of field type)
 Page: Ensure that all issues linked with a certain issue link type have "Due Date" field set
 Page: If field A is populated then, field B must also be populated
 Page: Limit issue creation per role and issue type
 Page: Limit the number of hours a user can log per day
 Page: Limit valid dates for work logs
 Page: Make "Time Spent" field required when there is no time logged in the issue
 Page: Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"
 Page: Make attachment mandatory depending on the value of certain custom field
 Page: Make different fields mandatory depending on the value of a Select List custom field
 Page: Make linked issues, sub-tasks and JQL selected issues progress through its workflows
 Page: Make parent issue progress through its workflow
 Page: Prevent issue creation if another issue with same field value already exists
 Page: Reject duplicated file names in attachments
 Page: Require at least one sub-task in status "Resolved" or "Closed" when "Testing required" is selected in Check-Box custom field
 Page: Require issue link when resolving as duplicate
 Page: Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status
 Page: Restrict sub-task type creation depending on parent issue status
 Page: Restrict sub-task type creation depending on parent issue type
 Page: Set a condition in a global transition which only applies in a certain status
 Page: Validate a custom field "Story Points" has been given a value in Fibonacci sequence
 Page: Validate compatible values selection among dependent custom fields
 Page: Validate only issue links created in transition screen
 Page: Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B
 Page: Validation and condition based on time expressions
 Page: Validation based on the value of a date type project property
 Page: Validation on issue attachments
 Page: Validation on MIME types of issue attachments
 Page: Validation on sibling sub-tasks depending on issue type and status
 Page: Validation on the value of a Cascading Select field

Validation based on regular expression

Page: Make "Affects Version/s" mandatory when issue resolution is "Fixed"
 Page: Make a custom field mandatory when Priority is "Critical" or "Blocker"
 Page: Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"
 Page: Make certain custom field required in resolve screen only if the resolution was set to "Fixed"
 Page: Prevent addition of new sub-tasks if the parent issue is in "Resolved" or "Closed" status
 Page: Validation on issue attachments
 Page: Validation on the value of a Cascading Select field

- custom-field
- Validation on the value of a Cascading Select field
 - example
 - validator
 - custom-field
- Validate compatible values selection among dependent custom fields
 - example
 - validator
 - custom-field
- Make different fields mandatory depending on the value of a Select List custom field
 - example
 - validator
 - custom-field
- Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"
 - example
 - validator
 - custom-field
- Make attachment mandatory depending on the value of certain custom field
 - example
 - validator
 - custom-field
- Enforce a field (Select List) to be set when another field (Radio Button) has a certain value (works with any kind of field type)
 - example
 - validator
 - custom-field
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
 - example
 - post-function
 - custom-field
 - sub-task
- Total of all story points in an epic
 - example
 - custom-field
 - calculated-field
- Show timeliness of an issue based on two date pickers
 - example
 - custom-field
 - calculated-field
- Add and remove a single or a set of items from multi valued fields
 - example
 - post-function
 - custom-field
 - issue-links
 - sub-task
- Highest value of a custom field among linked issues
 - example
 - custom-field
 - calculated-field
- Google Maps location from address
 - example
 - calculated-field
 - custom-field
- Prevent issue creation if another issue with same field value already exists
 - example
 - validator
 - custom-field