Automatically close resolved sub-tasks when parent issue is closed

On this page

- Features used to implement the example
- Example: Automatically close resolved sub-tasks when parent issue is closed
- Other examples of that functions
- Related Usage Examples

Features used to implement the example

- **Write field on linked issues or sub-tasks**
- **Copy parsed text to a field**

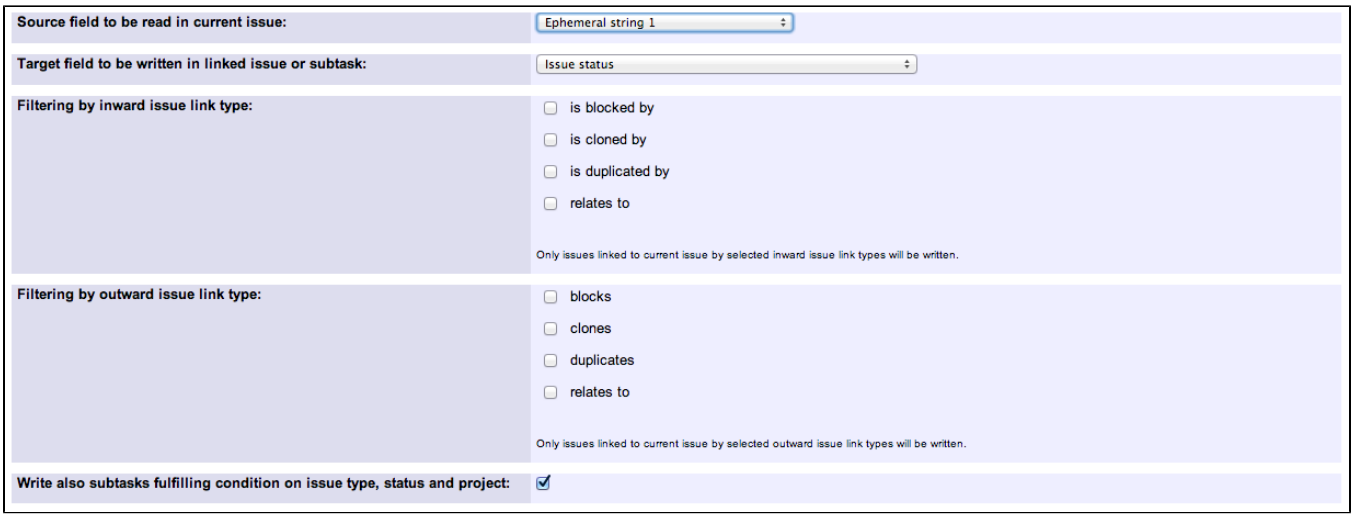
This example is considered **outdated**. Please head over to the one using our **Transition issues** post function **here**.

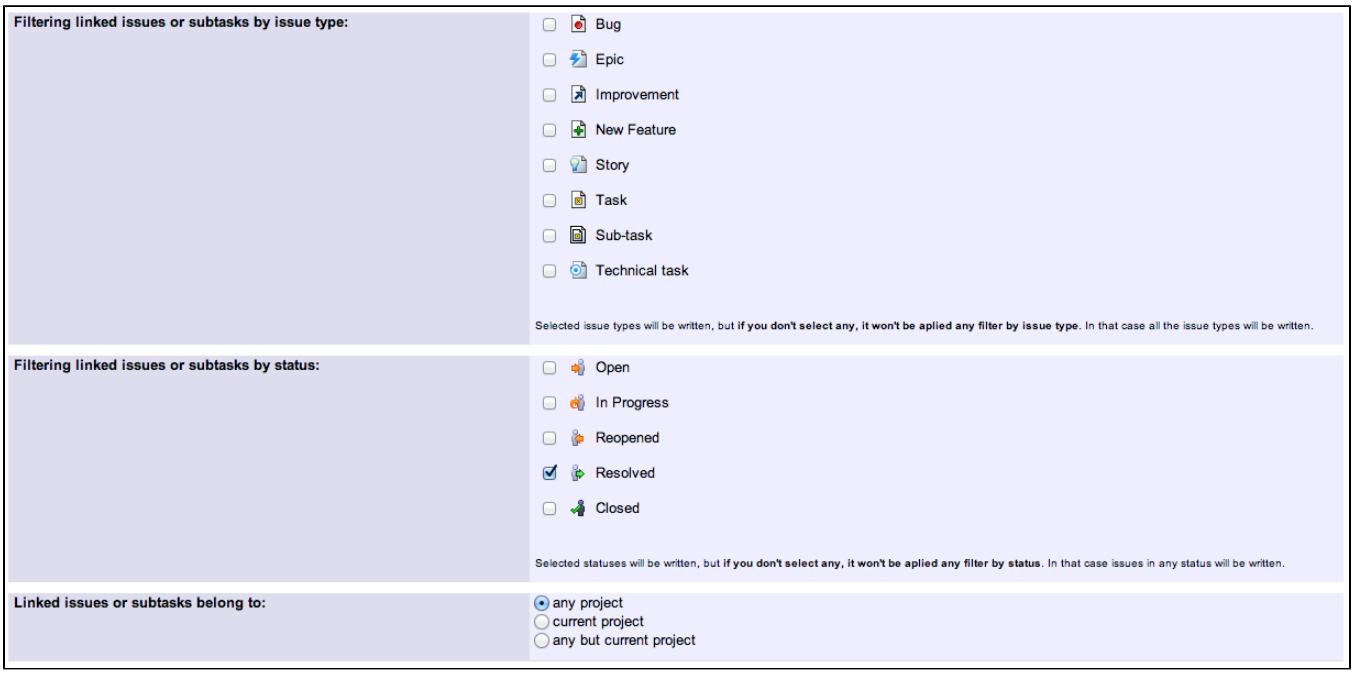
Example: Automatically close resolved sub-tasks when parent issue is closed

Let's see how to automatically close all sub-tasks when parent issue is closed. We do it in two steps:

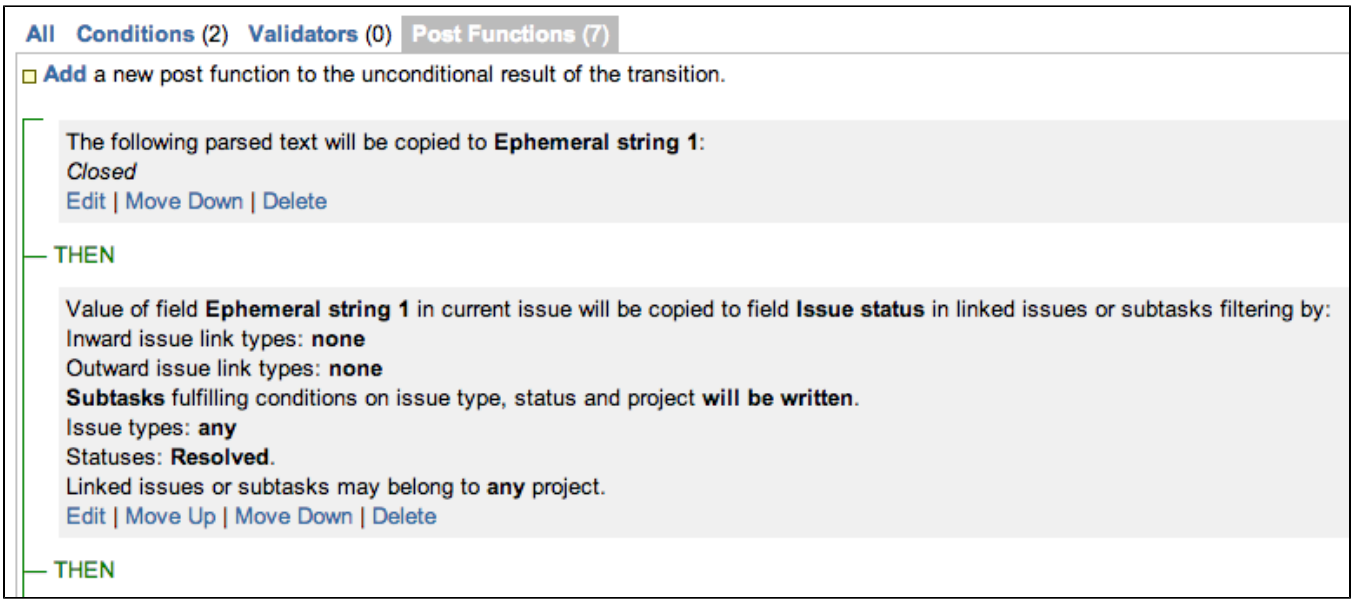
We copy the name of the target status ("**Closed**") in auxiliary field "**Ephemeral string 1**" using post-function **Copy parsed text to a field**:

We use post-function **Write field on linked issues or sub-tasks** to copy the value in "**Ephemeral string 1**" into virtual field "**Issue status**" of all the resolved sub-tasks.





Once configured, the transition looks like this:



Other examples of that functions

Write field on linked issues or sub-tasks

Page: Add and remove a single or a set of items from multi valued fields
Page: Automatically become watcher of every issue blocking an issue assigned to you
Page: Automatically close resolved sub-tasks when parent issue is closed
Page: Automatically resolve an epic when all its stories are resolved
Page: Compose dynamic text by inserting field values in a text template
Page: Copy "Due date" into a date type custom field in a linked issue if it's greater than current issue's "Due date"
Page: Copy attachments from one issue to another
Page: Create a comment in sub-tasks when parent transitions
Page: Creating a Jira Service Desk internal comment
Page: Creating a Jira Service Desk internal comment on linked issues
Page: Execute transition in epic
Page: Make linked issues, sub-tasks and JQL selected issues progress through its workflows
Page: Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
Page: Sum sub-task's "Time Spent" (work logs) and add it to a certain linked issue
Page: Transition sub-tasks when parent is transitioned

Copy parsed text to a field

Page: Add all assignees of certain sub-task types to a "Multi-User Picker" custom field
Page: Add and remove a single or a set of items from multi valued fields
Page: Add current user to comment
Page: Add or remove request participants
Page: Add watchers from a part of the issue summary: "Summary_text - watcher1, watcher2, watcher3, ..."
Page: Assign issue based on the value of a Cascading Select custom field
Page: Assign issue to last user who executed a certain transition in the workflow
Page: Automatically close resolved sub-tasks when parent issue is closed
Page: Automatically reopen parent issue when one of its sub-tasks is reopened
Page: Calculate the time elapsed between 2 transition executions
Page: Close parent issue when all sub-tasks are closed
Page: Combine the values of several Multi-User picker fields

Related Usage Examples

- Validation on sibling sub-tasks depending on issue type and status
  - example
  - validator
  - sub-task
  - transition
- Block a transition until all sub-tasks have certains fields populated
  - example
  - condition
  - validator
  - sub-task
  - transition
- Transition sub-tasks when parent is transitioned
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Transition only a sub-task among several ones
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Automatically close resolved sub-tasks when parent issue is closed
  - example
  - post-function
  - sub-task
  - transition
  - outdated

Page: Compose a parsed text including the "full name" or a user selected in a User Picker custom field
Page: Compose dynamic text by inserting field values in a text template
Page: Copy issue labels to a custom field
Page: Copy the value of a user property into a user picker
Page: Create a comment in sub-tasks when parent transitions
Page: Execute transition in epic
Page: Getting the number of selected values in a custom field of type Multi Select
Page: Limit the number of hours a user can log per day
Page: Make a sub-task's status match parent issue's current status on creation
Page: Make parent issue progress through its workflow
Page: Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress"
Page: Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
Page: Parse Email adresses to watchers list
Page: Parsing text from last comment and appending it to issue's summary
Page: Remove versions selected in a version picker custom field
Page: Replace certain issue link types with different ones
Page: Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status
Page: Set a Select or Multi-Select field using regular expression to express the values to be assigned
Page: Set assignee depending on issue type
Page: Set field depending on time passed since issue creation
Page: Set priority for issues that have been in a certain status for longer than 24 hours
Page: Set security level based on groups and project roles the reporter or creator are in
Page: Transition linked issues in currently active sprint
Page: Transition only a sub-task among several ones
Page: Transition parent issue only when certain issue sub-task types are done
Page: Update Cascading Select custom field with a value of the field in parent issue
Page: Update checkboxes custom field if a file has been attached during a transition
Page: Validation on issue attachments
Page: Validation on MIME types of issue attachments
Page: Writing a comment to blocked issues when blocking issues are resolved

- Change parent's status depending on sub-task's summary
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress"
  - example
  - post-function
  - sub-task
  - transition
  - outdated
- Close parent issue when all sub-tasks are closed
  - example
  - condition
  - validator
  - post-function
  - sub-task
  - transition
- Proceed with a task only when all sub-tasks are completed
  - example
  - condition
  - validator
  - sub-task
  - transition
- Transition parent issue only when certain issue sub-task types are done
  - example
  - validator
  - sub-task
  - transition
- Enforce certain type of sub-tasks to be "Resolved" to allow executing a transition
  - example
  - validator
  - sub-task
  - transition
- Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status
  - example
  - validator
  - post-function
  - sub-task
  - transition
- Prevent transitioning when there is a blocking issue
  - example
  - validator
  - issue-links
  - sub-task
  - transition