

Issue types

In the issue type section you can filter by name, type, and related schemes. Like in [Projects](#), you can search in the different columns with different parameters.

Searchable items

	Filter by	Searchable items			
		ID	Key	Name	Translation name
Issue types	Name	✓		✓	✓
	Type	✓		✓	
	Related Schemes	✓		✓	
Issue type schemes	Name	✓		✓	
	Issue types	✓		✓	✓
	Projects	✓	✓	✓	
Sub-tasks	Name	✓		✓	✓

As you can see, all issue types show an individual ID.

Issue types








Add issue type ⓘ

Name ▾

Type ▾

Related Schemes ▾

17

ID	Name	Type	Related Schemes	Actions
9	 Access For new system accounts or passwords. Created by JIRA Service Desk.	Standard	<ul style="list-style-type: none">Default Issue Type SchemeJIRA Service Desk Issue Type Scheme for Project ITJIRA Service Desk Issue Type Scheme for Project OAJIRA Service Desk Issue Type Scheme for Project TSD	Edit Delete Translate
10201	 Blog - Customer Story For Core Teams	Standard	<ul style="list-style-type: none">Default Issue Type SchemeJIRA Core Issue Type Scheme for Marketing Blog	Edit Delete Translate
10200	 Blog - Product Announcement For Core Teams	Standard	<ul style="list-style-type: none">Default Issue Type SchemeJIRA Core Issue Type Scheme for Marketing Blog	Edit Delete Translate
10202	 Blog - Tips and Tricks For Core Teams	Standard	<ul style="list-style-type: none">Default Issue Type SchemeJIRA Core Issue Type Scheme for Marketing Blog	Edit Delete Translate
10203	 Blog - Webinar For Core Teams	Standard	<ul style="list-style-type: none">Default Issue Type SchemeJIRA Core Issue Type Scheme for Marketing Blog	Edit Delete Translate
1	 Bug A problem which impairs or prevents the functions of the product.	Standard	<ul style="list-style-type: none">Default Issue Type SchemePLAT: Scrum Issue Type SchemeIOS: Scrum Issue Type SchemeADR: Scrum Issue Type SchemeDEV: Scrum Issue Type Scheme	Edit Delete Translate
11	 Change For system upgrades or alterations. Created by JIRA Service Desk.	Standard	<ul style="list-style-type: none">Default Issue Type SchemeJIRA Service Desk Issue Type Scheme for Project IT	Edit Delete Translate

Issue type schemes

The default issue type scheme will always be shown at the bottom of the list no matter which filter you activated.

Issue type schemes can be filtered by name, issue types, or projects. (See the table above).

Only dedicated items will show up in the drop down menu.

Issue type schemes

Add Issue Type Scheme



Name	Issue types	Projects	22			
ID	Name	Options	Projects	Actions		
10000	Default Issue Type Scheme Default issue type scheme is the list of global issue types. All newly created issue types will automatically be added to this scheme.	Bug (Default) Travel Provider Purchase IT Help Blog - Product Announcement	Global (all unconfigured projects)	Edit	Associate	Copy
10800	JIRA Service Desk Issue Type Scheme for Project IT This JIRA Service Desk Issue Type Scheme was generated for Project IT	IT Help Purchase Change Fault Access	• IT Service Desk	Edit	Associate	Copy Delete
10900	JIRA Service Desk Issue Type Scheme for Project HR This JIRA Service Desk Issue Type Scheme was generated for Project HR	Task	• HR Service Desk	Edit	Associate	Copy Delete
11000	JIRA Service Desk Issue Type Scheme for Project FIN This JIRA Service Desk Issue Type Scheme was generated for Project FIN	Task	• Finance Service Desk	Edit	Associate	Copy Delete
11400	JIRA Service Desk Issue Type Scheme for Project OA This JIRA Service Desk Issue Type Scheme was generated for Project OA	Task Purchase Fault Access	• Office Admin Service Desk	Edit	Associate	Copy Delete

Sub-tasks

The section sub-task is only available if sub-tasks have been defined. Sub-tasks can only be filtered by name. (See the table above).

Sub-tasks

Add sub-task issue type



Sub-Tasks are currently turned **ON**. You can manage your sub-tasks as part of standard issue types here.

- **Disable Sub-Tasks**
- **Translate Sub-Tasks**
- **Manage Sub-Tasks**

Name ▾

2



ID	Name	Description	Icon	Actions	
10300	Technical task			Edit	Delete
5	Sub-task	The sub-task of the issue		Edit	Delete

If you still have questions, feel free to refer to our [support](#) team.