

Statuses

Statuses also provide an ID. They can be filtered by name, category, or workflow.

You can use drag-and-drop to sort your statuses.

Searchable items

Filter by	Searchable items		
	ID	Name	Translation name
Name	✓	✓	✓
Category	✓	✓	
Workflows	✓	✓	

Statuses

Add status

Translate statuses

Name	Category	Workflows	28			
ID	Name	Category	Workflows	Actions		
≡ 1	Open The issue is open and ready for the assignee to start work on it.	 To Do	11 associated workflows	Edit		
≡ 3	Draft This issue is being actively worked on at the moment by the assignee.	 In Progress	13 associated workflows	Edit		
≡ 4	Reopened This issue was once resolved, but the resolution was deemed incorrect.	 To Do	2 associated workflows	Edit		
≡ 5	Resolved The issue has been resolved.	 Done	12 associated workflows	Edit		
≡ 6	Closed The issue is considered finished, the resolution is correct. Issues which are closed can be reopened.	 Done	3 associated workflows	Edit		
≡ 10000	Contract Review	 In Progress	1 associated workflow	Edit		
≡ 10001	Waiting for Support The issue is ready for agents to work on.	 In Progress	9 associated workflows	Edit		
≡ 10002	Blocked Externally This was auto-generated by JIRA Service Desk during workflow import	 In Progress	2 associated workflows	Edit		

If you still have questions, feel free to refer to our [support](#) team.