

Workflow properties

Overview

Workflow properties were easily accessible but more or less of a hidden feature of workflow statuses or transitions. We reduced the effort of viewing and editing workflow properties by making them instantly available.

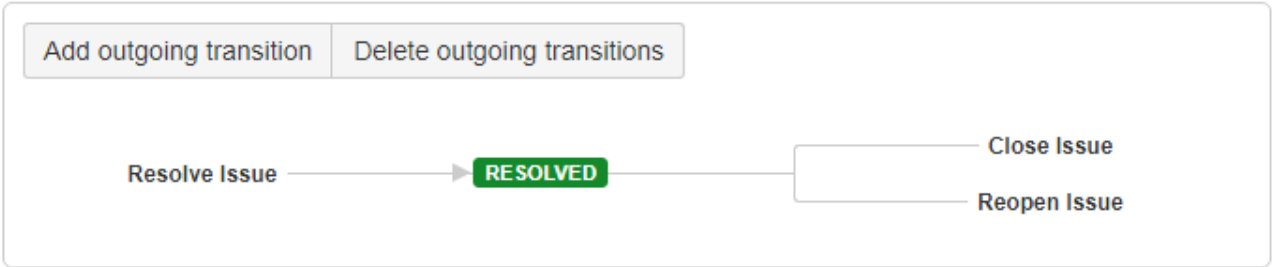
Auto-complete and validation

How many times did you have to manually add a long and complex property key? [Admin Toolbox for Jira](#) collects all properties configured in any workflow (most of them are being used in the Jira default workflow) and presents you with a **list of available properties** for you to choose from - context specific! No more typos, no more status properties accidentally used in a transition, and vice versa. Of course, you can still manually update the keys but there is no immediate need.

Workflows / Decadis CRM Default

Step: Resolved

EditView Properties?



Workflow properties

Property Key

System properties

jira.field.resolution.exclude

jira.field.resolution.include

jira.i18n.submit

jira.i18n.title

jira.issue.editable

jira.permission

Custom properties

sd.step.key

Property Value

5

Add

Status properties

All status properties are listed in a tabular form whenever you look at a step / status in the text view of the workflow editor. This makes it easy for you to **add**, **update**, **reset**, or **delete** properties on the fly without having to navigate to the separate "View Properties" dialogue.

System properties are greyed out and not editable.

Workflows / JIRA Service Desk Change Management Workflow generated for Project OS

Step: Resolved

[Edit](#)[View Properties](#)[Add outgoing transition](#)[Delete outgoing transitions](#)

Resolve this issue
Resolve this issue

RESOLVED

Back to awaiting implementation
Back to in progress

Workflow properties

[Add](#)

jira.status.id

5

Transition properties

Transition properties are listed in the same way as status properties with one exception - the location. Transition properties are listed right next to triggers, conditions, validators, and post functions, in a **separate tab**.

Transition: Start progress

Edit View Properties Delete ?



Screen: Workflow Screen - 3

Triggers 0 Conditions 0 Validators 0 Post Functions 9 Transition Properties 3

Property Key	Property Value	Add
jira.description		
jira.fieldscreen.id	11404	
jira.i18n.description		

If you still have questions, feel free to refer to our [support](#) team.