

Statuses

Statuses also provide an ID. They can be filtered by name, category, or workflow.

You can use drag-and-drop to sort your statuses.

Searchable items

Filter by	Searchable items		
	ID	Name	Translation name
Name	✓	✓	✓
Category	✓	✓	
Workflows	✓	✓	

Statuses

Add status

Translate statuses

Name

Category

Workflows

28

ID	Name	Category	Workflows	Actions
<div>≡</div> 1	Open The issue is open and ready for the assignee to start work on it.	<div></div> To Do	11 associated workflows	Edit
<div>≡</div> 3	Draft This issue is being actively worked on at the moment by the assignee.	<div></div> In Progress	13 associated workflows	Edit
<div>≡</div> 4	Reopened This issue was once resolved, but the resolution was deemed incorrect.	<div></div> To Do	2 associated workflows	Edit
<div>≡</div> 5	Resolved The issue has been resolved.	<div></div> Done	12 associated workflows	Edit
<div>≡</div> 6	Closed The issue is considered finished, the resolution is correct. Issues which are closed can be reopened.	<div></div> Done	3 associated workflows	Edit
<div>≡</div> 10000	Contract Review	<div></div> In Progress	1 associated workflow	Edit
<div>≡</div> 10001	Waiting for Support The issue is ready for agents to work on.	<div></div> In Progress	9 associated workflows	Edit
<div>≡</div> 10002	Blocked Externally This was auto-generated by JIRA Service Desk during workflow import	<div></div> In Progress	2 associated workflows	Edit

If you still have questions, feel free to refer to our [support](#) team.