Workflow properties

Overview

Workflow properties were easily accessible but more or less of a hidden feature of workflow statuses or transitions. We reduced the effort of viewing and editing workflow properties by making them instantly available.
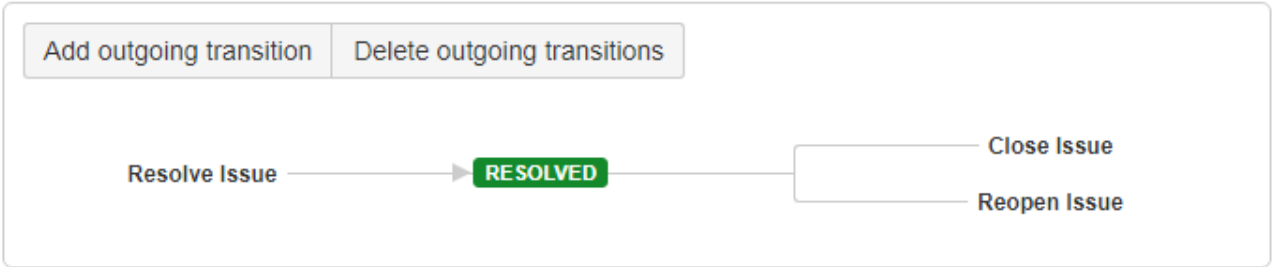
Auto-complete and validation

How many times did you have to manually add a long and complex property key? **Admin Toolbox for Jira** collects all properties configured in any workflow (most of them are being used in the Jira default workflow) and presents you with a **list of available properties** for you to choose from - context specific! No more typos, no more status properties accidentally used in a transition, and vice versa. Of course, you can still manually update the keys but there is no immediate need.

Workflows / Decadis CRM Default

Step: Resolved

| Edit | View Properties | ⑦ |

Add outgoing transition | Delete outgoing transitions

Resolve Issue ⟶ **RESOLVED** ⟶ Close Issue
Reopen Issue

Workflow properties

| Property Key | ▼ | Property Value | **Add** |

System properties

jira.field.resolution.exclude

jira.field.resolution.include

jira.i18n.submit

jira.i18n.title

jira.issue.editable

jira.permission

Custom properties

sd.step.key

5

Status properties

All status properties are listed in a tabular form whenever you look at a step / status in the text view of the workflow editor. This makes it easy for you to **add**, **update**, **reset**, or **delete** properties on the fly without having to navigate to the separate "**View Properties**" dialogue.

System properties are greyed out and not editable.

Workflows / JIRA Service Desk Change Management Workflow generated for Project OS

Step: Resolved

Edit | View Properties | ?

Add outgoing transition | Delete outgoing transitions

Resolve this issue
Resolve this issue
RESOLVED
Back to awaiting implementation
Back to in progress

Workflow properties

Property Key	▼	Property Value	Add
jira.status.id		5	

Transition properties

Transition properties are listed in the same way as status properties with one exception - the location. Transition properties are listed right next to triggers, conditions, validators, and post functions, in a **separate tab**.

Transition: Start progress

Edit | View Properties | Delete | ⑦

OPEN
PENDING
REOPENED
— Start progress → WORK IN PROGRESS

Screen: Workflow Screen - 3

Triggers 0 | Conditions 0 | Validators 0 | Post Functions 9 | Transition Properties 3

Property Key		Property Value	Add
jira.description			
jira.fieldscreen.id		11404	
jira.i18n.description			

If you still have questions, feel free to refer to our support team.