

Make certain custom field required in resolve screen only if the resolution was set to "Fixed"

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Features used to implement the example

- [Validation based on regular expression](#)

Example: Make certain custom field required in resolve screen only if the resolution was set to "Fixed"

You can do it using [Validation based on regular expression](#). Let's suppose the field you want to make mandatory is a Select List called "Colour". You can compose a parsed text with virtual field "Issue resolution" and custom field "Colour".

Then you validate the value for matching to a regular expression that describes the allowed values or for not matching to a regular expression that describes forbidden values.

In this particular case it's easier to use the second option. This is the configuration screen for our example:

Update parameters of the 'Validation based on regular expression' Validator for this transition.

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Field or parsed text to be checked for matching with the regular expression:	<input type="radio"/> Field	Summary
	<input checked="" type="radio"/> Parsed text	<input type="text" value=" %{00028}&%{10300}"/>
Regular expression:	<input type="text" value="Fixed&\s*"/> <small>You can insert field codes into the regular expression that will be replaced with the corresponding field value. Regular expression syntax</small>	
Negate validation:	<input checked="" type="checkbox"/> <small>When this option is checked, validation will be satisfied if regular expression is NOT MATCHED by selected field or entered parsed text.</small>	
Message to show when validation fails:	<input type="text" value="To resolve the issue as 'Fixed' you should give a value to field 'Colour'."/>	
Available fields:		

Copy and paste field codes (e.g. %{00001} for issue Description) to the text fields that will be parsed. When parsed all the field codes in the text will be replaced with its value.

Text to be parsed is:

`%{00028}&%{10300}`

`Fixed&\s*`

Once configured, the validator will look like this:

All **Conditions (1)** **Validators (1)** **Post Functions (5)**

☐ **Add** a new validator to check the input parameters before this transition is executed.

If parsed text "**#Issue resolution##Colour#**" doesn't match the following parsed regular expression: **(Fixed&ls*)**.
Message to show when validation fails: **To resolve the issue as 'Fixed' you should give a value to field 'Colour'**.

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Other examples of that function

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Page: [Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"](#)

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Related Usage Examples

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