

# Add or remove request participants

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## Features used to implement the example

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## Example: Add or remove request participants

To manage Jira Service desk issue visibility in customer portal, it would be great to have a post function to add or remove users from Request Participants custom field

The logic would be the same than **add or remove watchers**.

With existing post functions I'm able to:

- Clear this field
- add user(s) with overwriting
- add user(s) with appending
- add users from group (groovy)

What's missing is removing user from custom fields or group. Maybe a good idea would be to have a "add or remove from user picker custom field" where you can select the destination custom field to update.

You can currently do it. To do it you should use [Copy a parsed text to a field](#) post-function with the following configuration:

Target field: **"Request Participants"** Parsing mode: basic\*\* Text to be parsed: depends on the operation

1. Clear the field: leave **"Text to be parsed"** parameter empty.
2. Add user(s) with overwriting: **"Text to be parsed"** parameter should contain a comma separated list of **usernames** (don't confuse with user's **full name**).  
Example: `john.williams, david.russell, julian.bream`
3. Add user(s) with appending: use prefix **+** before the comma separated list of user names.  
Example: `+ john.williams, david.russell, julian.bream`  
If you use prefix - you will remove the separated users instead of appending.

If you want to set the field with users in a **User Picker** or **Multi User Picker** custom field, simply write the **field code**, since those kind of fields are rendered as a comma separated list of usernames.

Example: `%{10021}` or `+ %{10021}`

4. Add users from group: simply write **+ group\_name**. Example: use the following value in **"Text to be parsed"** parameter for adding all the users in group **jira-users** to field **"Request Participants"**:  
`+ jira-users`

Versions earlier than 2.2.9 have a bug making it fail when you try to add users to field **"Request participants"** using prefix **+** when the field is empty.

## Other examples of that function

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Page: Transition parent issue only when certain issue sub-task types are done

Page: Update Cascading Select custom field with a value of the field in parent issue

Page: Update checkboxes custom field if a file has been attached during a transition

Page: Validation on issue attachments

Page: Validation on MIME types of issue attachments

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