Set the assignee based on a condition

Features used to implement the example Example: Set the assignee based on a condition Other examples of that function Related Usage Examples

Features used to implement the example

· Set a field as a function of other fields

Example: Set the assignee based on a condition

In this example, the assignee shall be set according to a user picker custom field "Testers" when transitioning a ticket from "To Do" to "In Progress". If a user is set within the field, he should be set as assignee, otherwise the reporter should be set.

This can be done using the Set a field as a function of other fields post function.



The to be parsed is:

(^\$)%{00006} (.*)%{10405}

Note that:

- Obviously, a user picker custom field is needed (in this case "Testers")
- %{00006} is field code for field "Reporter"
- %{10405} is field code for custom user picker field "Testers". The code might be different in your instance.

Once configured, the transition will look like this:

The following will be processed after the transition occurs

Add post function

1. Type: class

Class: com.atlassian.jira.workflow.function.issue.UpdatelssueFieldFunction

Arguments:

field.name = resolution

field.value =

2. Type: class

Class: com.atlassian.jira.workflow.function.issue.UpdateIssueStatusFunction

- Add a comment to an issue if one is entered during a transition.
- 4. Type: class

Class: com.atlassian.jira.workflow.function.issue.GenerateChangeHistoryFunction

- Re-index an issue to keep indexes in sync with the database.
- 6. Type: class

Class: com.atlassian.jira.workflow.function.event.FireIssueEventFunction

Arguments:

eventTypeId = 13

7. The field Assignee will be set according to the evaluation of Testers against the following set of rules:

(^\$) % {Reporter}

(.*)%{Testers}

This feature will be run as user in field Current user.



Other examples of that function

Page: Add watcher depending on security level

Page: Add watchers based on issue type

Page: Add watchers depending on the value of a custom field

Page: Assign issue based on the value of a Cascading Select custom

field

Page: Assign issue to a specific user based on a specific custom field value

Page: Assign issue to current user if assignee is empty

Page: Assign issue to current user if the user is not member of a certain project role

Page: Change assignee based on a custom field

Page: Change parent's status depending on sub-task's summary

Page: Changing issue priority depending on issue description

Page: Compose dynamic text by inserting field values in a text template

Page: Copy "Due date" into a date type custom field in a linked issue if

it's greater than current issue's "Due date"

Page: Limit the number of hours a user can log per day

Page: Make parent issue progress through its workflow

Page: Rise priority if due date is less than 3 weeks away

Page: Set "Due date" depending on the value of other fields, in case it's uninitialized

Page: Set "Due date" to a specific day of next week no matter of date of creation this week

Page: Set "Due date" to current date at issue creation if not initialized

Page: Set a custom field "Urgency" depending on a combined value of

issue's priority and "Impact" custom field Page: Set a date based on current date

Page: Set a field based on reporter's email

Page: Set a watcher at ticket creation depending on custom field's value

Page: Set assignee depending on issue type

Page: Set security level based on groups and project roles the reporter

or creator are in

Page: Set security level depending on reporter or creator

Page: Set the assignee based on a condition

Related Usage Examples

- Creating a Jira Service Desk internal comment
 - example
 - post-function
- Limit the number of hours a user can log per day
 - o example
 - o validator
 - post-function
 - work-log
- Using project properties to calculate custom sequence numbers
 - o example
 - post-function
 - o calculated-field
 - project-properties
- Set a date based on current date
 - o example
 - o post-function
- Setting the priority depending on the multiplication of custom fields
 - o example
 - o calculated-field
 - post-function
- Parse Email adresses to watchers list
 - o example
 - o post-function
- Set the assignee based on a condition
 - example
 - post-function
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
 - o example
 - post-function
 - custom-field
 - sub-task
- Create a static set of sub-tasks with unique summaries
 - example

Page: Set the value of a field of type "User Picker" depending on other

Page: Set watchers depending on the value of a custom field Page: Setting a custom field (User Picker) based on the value of another custom field (Text Field)

Page: Setting a field's default value depending on another field Page: Setting the priority depending on the multiplication of custom fields Page: Transition an issue automatically depending on the value of a field

Page: Unassign an issue when assigned to project leader

Page: Update checkboxes custom field if a file has been attached during a transition

Page: Using project properties to calculate custom sequence numbers

- post-function
- Triage Jira Service Desk email requests (Move issues)
 - o example
 - o post-function
 - o move
 - o transition-issue
- Moving story to "In Progress" when one of its sub-tasks is moved to "In Progress" (Transition issues)
 - o example
 - o post-function
 - o transition
- Transition sub-tasks when parent is transitioned

 - examplepost-function
 - sub-task
 - transition
 - o outdated
- Transition only a sub-task among several ones
 - example
 - post-function
 - o sub-task
 - transition
 - outdated
- Moving sub-tasks to "Open" status when parent issue moves to "In Progress"
 - o example
 - o post-function
 - o sub-task
 - transition
 - outdated
- Moving story to "Ready for QA" once all its sub-tasks are in "Ready for QA" status
 - o example
 - o post-function

 - sub-task transition
 - o outdated