

Enforce a field (Select List) to be set when another field (Radio Button) has a certain value (works with any kind of field type)

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Features used to implement the example

- [Boolean validator with math, date-time or text-string terms](#)

Example: Enforce a field (Select List) to be set when another field (Radio Button) has a certain value (works with any kind of field type)

We have two fields: "Was the reservation system down?" is a Radio Button with the two possible values "Yes" and "No". Field code is `%{13000}`. This field is optional, since it cannot be set at issue creation, but we want to enforce it to be set in a certain transition screen, i.e., we want to require a value for this field in the transition screen. "System root cause" is a Select List with a list of possible causes. Field code is `%{13002}`. This field is optional, and we want to enforce it to be set during the transition screen only in the case field "Was the reservation system down?" is "Yes", otherwise we want to enforce leaving it uninitialized.

To implement that validation we use [Boolean validator with math, date-time or text-string terms](#) with the following configuration:

Boolean expression to be evaluated:

[Line 1 / Col 78] Syntax Specification and Examples ?

```
1  {%13000} = "No" AND {%13002} = null OR {%13000} = "Yes" AND {%13002} != null
```

Logical connectives: and, or and not. Alternatively you can also use &, | and !.

Comparison operators: =, !=, >, >=, < and <=. Operators ~, !~, in, not in, any in and none in can be used with **strings**, **multi-valued fields** and **lists**.

Logical literals: true and false. Literal null is used with = and != to check whether a field is initialized, e.g. {%00012} != null checks whether **Due Date** is initialized.

CHECK SYNTAX

NUMERICAL AND DATE-TIME TERMS

Numeric and Date-Time field values: insert field codes with format {nnnnn}.

Original estimate (minutes) - [Number] - {%00068} ▾

Insert Numeric Value

Valid date-time literal formats: yyyy/MM/dd [hh:mm] or yyyy-MM-dd [hh:mm]. Time literals use format: hh:mm.

There is a set of **mathematical functions** and **time macros and functions** available to be used in your expression.

TEXT-STRING TERMS

Text-String field values: insert field codes with format {%nnnnn} or {%nnnnn.i} for referencing levels in cascading select fields (i = 0 for base level).

Summary - [Text] - {%00000} ▾

Insert String Value

String literals: written in **double quotes**, e.g., "This is a string literal."

String concatenation: use operator '+' to concatenate string values, e.g., "The summary of issue with key " + {%00015} + " is \" + {%00000} + "\"."

Escape character: character \ is used with characters "", \, 'n', 'r', 't', 'f' and 'b' to invoke an alternative interpretation.

There is a set of **string functions** available to be used in your expression.

Skip validation when:
Inhibit the validator under selected circumstances.

☐ Transition is triggered by a **bulk operation**.
☐ Transition is triggered by a **JIRA Workflow Toolbox post-function**.
☐ Current issue is being created by cloning. Only makes sense in *Create Issue* transition.

Message to show when validation fails:

If "Was the reservation system down?" is "Yes" you should select a "Cause", otherwise leave "Cause" empty.

Field code injector:

Summary - [Text] - {%00000} ▾

Field codes with format {%nnnnn} can be inserted in the failure message and its translations, and they will be replaced with actual field values at runtime.

[Set translations for installed languages](#)

Text to be parsed is: {%13000} = "No" AND {%13002} = null OR {%13000} = "Yes" AND {%13002} != null

Once configured, transition will look like this:

Conditions 0

Validators 1

Post Functions 7

The transition requires the following criteria to be valid

[Add validator](#)

Only if the following mathematical expression is true: ***%{Was the reservation system down?} = "No" AND %{System root cause} = null OR %{Was the reservation system down?} = "Yes" AND %{System root cause} != null***

Message to show when validation fails: **If "Was the reservation system down?" is "Yes" you should select a "Cause", otherwise leave "Cause" empty.**

Other examples of that function

Page: Block a transition until all sub-tasks have certain fields populated
 Page: Block an epic's transition depending on linked issues status and due date
 Page: Block or hide a transition for an issue depending on its issue links
 Page: Block or unblock a transition after an issue rested a specific time in a status
 Page: Block transition until all sub-tasks are in a specific status category
 Page: Close parent issue when all sub-tasks are closed
 Page: Enforce a field (Select List) to be set when another field (Radio Button) has a certain value (works with any kind of field type)
 Page: Ensure that all issues linked with a certain issue link type have "Due Date" field set
 Page: If field A is populated then, field B must also be populated
 Page: Limit issue creation per role and issue type
 Page: Limit the number of hours a user can log per day
 Page: Limit valid dates for work logs
 Page: Make "Time Spent" field required when there is no time logged in the issue
 Page: Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"
 Page: Make attachment mandatory depending on the value of certain custom field
 Page: Make different fields mandatory depending on the value of a Select List custom field
 Page: Make linked issues, sub-tasks and JQL selected issues progress through its workflows
 Page: Make parent issue progress through its workflow
 Page: Prevent issue creation if another issue with same field value already exists
 Page: Reject duplicated file names in attachments
 Page: Require at least one sub-task in status "Resolved" or "Closed" when "Testing required" is selected in Check-Box custom field
 Page: Require issue link when resolving as duplicate
 Page: Restrict parent issue from closing if it has sub-tasks that were created during a given parent issue status
 Page: Restrict sub-task type creation depending on parent issue status
 Page: Restrict sub-task type creation depending on parent issue type
 Page: Set a condition in a global transition which only applies in a certain status
 Page: Validate a custom field "Story Points" has been given a value in Fibonacci sequence
 Page: Validate compatible values selection among dependent custom fields
 Page: Validate only issue links created in transition screen
 Page: Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B
 Page: Validation and condition based on time expressions
 Page: Validation based on the value of a date type project property
 Page: Validation on issue attachments
 Page: Validation on MIME types of issue attachments
 Page: Validation on sibling sub-tasks depending on issue type and status
 Page: Validation on the value of a Cascading Select field

Related Usage Examples

- Validation on the value of a Cascading Select field
 - example
 - validator
 - custom-field
- Make different fields mandatory depending on the value of a Select List custom field
 - example
 - validator
 - custom-field
- Validate compatible values selection among dependent custom fields
 - example
 - validator
 - custom-field
- Validate a custom field "Story Points" has been given a value in Fibonacci sequence
 - example
 - validator
 - custom-field
- Validate that multi-user picker custom field A does not contain any user in multi-user picker custom field B
 - example
 - validator
 - custom-field
- Make a custom field mandatory when priority is "Critical" or "Blocker" and issue type is "Incident"
 - example
 - validator
 - custom-field
- Enforce a field (Select List) to be set when another field (Radio Button) has a certain value (works with any kind of field type)
 - example
 - validator
 - custom-field
- Make attachment mandatory depending on the value of certain custom field
 - example
 - validator
 - custom-field
- Create a dynamic set of sub-tasks based on checkbox selection with unique summaries
 - example
 - post-function
 - custom-field
 - sub-task
- Total of all story points in an epic
 - example
 - custom-field
 - calculated-field
- Show timeliness of an issue based on two date pickers
 - example
 - custom-field
 - calculated-field

- Add and remove a single or a set of items from multi valued fields
 - example
 - post-function
 - custom-field
 - issue-links
 - sub-task
- Highest value of a custom field among linked issues
 - example
 - custom-field
 - calculated-field
- Google Maps location from address
 - example
 - calculated-field
 - custom-field
- Make certain custom field required in resolve screen only if the resolution was set to "Fixed"
 - example
 - validator
 - custom-field