

Assign an issue to the last assignee on a transition

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Use case

When an issue is transitioned to the **DRAFT** status, the issue will be automatically **re-assigned** to the **last assignee** from the **project role "Developers"**.

Should I use an automation rule or a workflow post function?

When to use this automation rule and when to use a workflow post function?

This use case is very useful if you need to re-assign issues across different projects and issue types.

If you only need to re-assign issues in one dedicated project or issue type context, using the [Assign to project role](#) workflow post function might be the better alternative.



Issue transitioned event

1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is **optional**.

2

Add a **Trigger** **Issue transitioned event**



Boolean condition

3

Add **Boolean condition** and enter the following **Parser Expression***

```
%{trigger.issue.status} = "Draft"
```

more info...

Boolean expressions are [logical constructions](#) that return **true** or **false**.

In this use case, the expression will only return true if the status of the **issue triggering the rule** is **DRAFT**.



Assign issue action

4

Add Action **Assign issue**

1

Assignee

Choose **User in Project Role**

2

Project role



Choose **Developers**

3

User selection mode

Choose **Last assignee in selected project role**

5

Enable the rule by clicking on the **Enable button**  



Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



Import the example

Import the **JSON** file below to get started in no time.

JSON

After importing the JSON file, make sure to **check** the **configuration** of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.






```

{
  "name": "Assign issue to last assignee on transition",
  "description": "",
  "creator": "admin",
  "status": false,
  "triggerData": "",
  "triggerType": "ISSUE_TRANSITIONED_EVENT",
  "configuration": {
    "refs": [
      "issue",
      "system",
      "trigger.issue",
      "trigger.parent"
    ],
    "triggerType": ""
  },
  "children": [
    {
      "sequence": 0,
      "type": "BOOLEAN_CONDITION",
      "ruleEntityType": "CONDITION",
      "configuration": {
        "refs": [
          "issue",
          "project",
          "system",
          "trigger",
          "trigger.issue",
          "trigger.parent"
        ],
        "expression": "%{trigger.issue.status} = \"Draft\"",
        "expressionParsingMode": "logical",
        "actingUser": "field_00020"
      },
      "children": [
        {
          "sequence": 0,
          "type": "ASSIGN_ISSUE",
          "ruleEntityType": "ACTION",
          "configuration": {
            "refs": [
              "issue",
              "project",
              "system",
              "trigger",
              "trigger.issue",
              "trigger.parent"
            ],
            "assignMode": "projectRole",
            "projectRole": "10001",
            "mode": "projectRoleLast",
            "sendMail": "true",
            "actingUser": "field_00020"
          },
          "children": null,
          "hasChildren": false
        }
      ],
      "hasChildren": true
    }
  ],
  "hasChildren": true
}

```



Related use cases

Title	Automated action	JWT feature	Label
Assign an issue to the last assignee on a transition	Assign issue action		
Assign issues to your team during a transition	Assign issue action		
Automatically assign issues to your team	Assign issue action		
Re-assign issues and leave a comment	Add comment action Assign issue action		
Update assignee and reporter to facilitate user deletion	Add comment action Assign issue action Update field action		STAFF PICK

If you still have questions, feel free to refer to our [support](#) team.