Insight - Asset Management

On this page

Insight - Asset Management is an app that allows you to manage all your assets directly within Jira.

As of release **2.2.16** JWT first supported reading and later on also writing values of **Insight custom fields**.
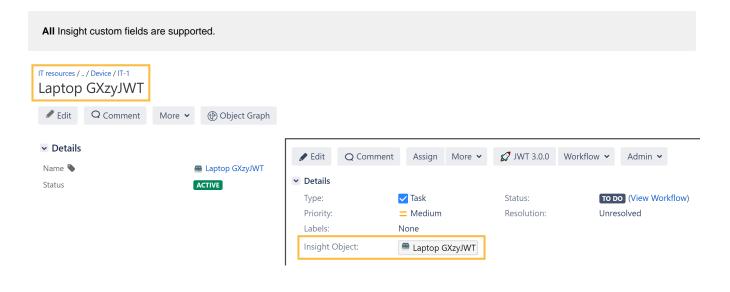
The app is developed and maintained by Atlassian.

Prerequisites

- JWT for Jira Server and Data Center must be installed
- Insight must be installed

Reading field values

The JWT expression parser can be used to retrieve Insight custom field values in every JWT related context.

All Insight custom fields are supported.

IT resources / .. / Device / IT-1
Laptop GXzyJWT

✎ Edit   🔍 Comment   More ▾   ⊕ Object Graph

▾ Details

Name 🏷   💻 Laptop GXzyJWT

Status   **ACTIVE**

✎ Edit   🔍 Comment   Assign   More ▾   🚀 JWT 3.0.0   Workflow ▾   Admin ▾

▾ Details

Type:	✅ Task	Status:	**TO DO** (View Workflow)
Priority:	= Medium	Resolution:	Unresolved
Labels:	None		
Insight Object:	💻 Laptop GXzyJWT		

The field value will be returned as a combination of **name** and **key**.

The value of the Insight object of the screenshot above would be:

Laptop GXzyJWT (IT-1), IT-1 being the **key** of the object.

The value will be returned as [**TEXT**]

Writing field values

Insight custom field values can be written by any JWT post function or automation rule that can **update** field values, e.g. the Update or copy field values or the Create issue post function.

The following reference parameters can be **used** to update the Insight custom field:

- **Name** (e.g. **Laptop GXzyJWT**)
- **Key** (e.g. **IT-1**)
- Combination of name and key (e.g. **Laptop GXzyJWT (IT-1)**)

All **writable** Insight custom fields are supported.

If you still have questions, feel free to refer to our support team.