

Reopen parent issue, if a sub-task is reopened

On this page

[Configuration](#) | [Screenshots](#) | [Related examples](#)

Use case

In Jira you can easily structure your work by using different issue types. And also **sub-tasks**!

Once all **sub-tasks** are **completed**, the **parent** issue can also be marked as **completed**.

But what if one sub-task gets reopened?

In this use case the **parent issue is automatically reopened**, if one sub-tasks is reopened, too. In the following use case we show you how to do it!



Configuration

1

Add the [Transition issue](#) post function to a workflow transition you want it to place in.

You might want to choose the **transition used to reopen the sub-task**. So as soon as this transition get's executed, the parent issue will be reopened.

2

Target issue

Choose **Parent issue**

3

Mode

Choose **Transition to status**

4

Choose **Open** as the status to be transitioned to.

Make sure that the status can be reached by the parent issue.

If e.g. the parent issue is in status "Done", there must be a transition from "Done" to "Open" (or a global transition to "Open") in order to transition the parent issue.

If there is no transition, the parent issue won't be transitioned!

5

Conditional execution

You might want to add a conditional execution so that the **parent issue will only be transitioned to status "Open", if it is closed**.

If it is not closed yet, it might not be transitioned back to "Open".

Enter the following expression:

```
%{parent.statusCategory} = "Done"
```



Screenshots

[Update parameters of the Transition issue Function for this transition.](#)

Update parameters of the Transition issue Function for this transition.

Basic configuration *

Define the required parameters needed to execute this post function.

Target issue *

Parent issue

Select the issues to be updated.

Mode *

Transition to status

Select the transition to be executed or the status to be transitioned to.

Open

Select the status to be transitioned to.

> Additional options

Conditional execution

The post function will only be executed if the following condition (a logical expression) is met.

Expression

```
✓ 1 %{parent.statusCategory} = "Done"
```

The expression must return `true` or `false`.

> Run as

Transition issue

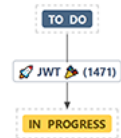
Documentation



Transition any issue to any available target status

Workflow

JWT 3.0.0 Use cases



Examples

Pick one of the following example configurations and get started in no time. More details will be provided upon your selection.

- [Transition parent issue to another status](#)
- [Fast-track transition issues assigned to the project lead](#)



Related examples

Use case	JWT feature	Workflow function	Parser functions	Label
Fast-track transition issues assigned to the project lead		Transition issue		STAFF PICK
Keep the status of an issue and its linked issues in sync		Transition issue		
Keep the status of parents and sub-tasks in sync (post function use case)		Transition issue		
Reopen parent issue, if a sub-task is reopened		Transition issue		
Start Progress on parent, if sub-tasks are started		Transition issue		STAFF PICK

If you still have questions, feel free to refer to our [support](#) team.