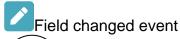
Transition issues when assigned to a developer



Field changed event | User condition | Transition issue action | Screencast | Import the example | Related use cases

Use case

When doing a lot of manual work, some steps can be forgotten from time to time, even if they are tightly related to each other, e.g. **transitioning an issue to "In Development" when the assignee is changed to a user in the "Developers" project role**. In this example we will configure a rule that will automatically transition those issues.





Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

Add a Trigger Field changed event



Field

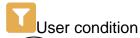
Choose Assignee



Changed to

Choose Any Value

No further configuration needed. The automation rule is triggered every time an issue is being transitioned.



3

Add Condition User condition



User to evaluate

Choose User in field Assignee



Check against

Choose User in Project role(s) Developers





Next to the User Condition click on Add Action Transition issue



Mode

Choose Transition to status In Development

The target status has to be reachable from the current status, otherwise, the action will not be executed.

2

Run as

Choose User in field Assignee



Enable the rule by clicking on the **Enable button**



Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



Import the example

Import the JSON file below to get started in no time.

JSON

After importing the JSON file, make sure to check the configuration of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.

```
"name": "Transition issues when assigned to a developer",
    "description": "",
    "creator": "admin",
    "status": false,
    "triggerData": "",
    "triggerType": "FIELD_CHANGED_EVENT",
    "configuration": {
        "refs": [
            "issue",
            "system",
            "trigger.issue",
            "trigger.parent"
        "fieldId": "00003",
        "option": "any",
        "triggerType": ""
    "children": [
       {
            "sequence": 0,
            "type": "USER_CONDITION",
            "ruleEntityType": "CONDITION",
            "configuration": {
                "refs": [
                    "issue",
                    "project",
                    "system",
                    "trigger",
                    "trigger.issue",
                    "trigger.parent"
                ],
                "userOption": "userInField",
                "userInField": "00003",
                "checkOption": "projectRole",
                "projectRole": [
                    "10001"
                ]
            },
            "children": [
                {
                    "sequence": 0,
                    "type": "TRANSITION_ISSUE",
                    "ruleEntityType": "ACTION",
                    "configuration": {
                        "refs": [
                            "issue",
                            "project",
                            "system",
                            "trigger",
                            "trigger.issue",
                            "trigger.parent"
                        "option": "status",
                        "status": "10412",
                        "actingUser": "field_00020"
                    "children": null,
                    "hasChildren": false
                }
            ],
            "hasChildren": true
    "hasChildren": true
}
```

Related use cases

Title	Automated action	JWT feature	Label
Transition affected issues when releasing a version (manually)	Transition issue action	&	
Close epic when stories are done	Transition issue action	\$	
Automatically close parent when all sub-tasks are done	Transition issue action	\$	STAFF PICK
Resolve issues when all options of a checklist are checked	Transition issue action	\$	
Schedule issues for re-submission	Transition issue action	\$	
Schedule the escalation of overdue issues	Transition Issue	&	
Keep the status of parents and sub-tasks in sync	Transition issue action	&	STAFF PICK
Transition affected issues when releasing a version (automatically)	Transition issue action	%	STAFF PICK
Transition issues when assigned to a developer	Transition issue action	&	
Automatically close sub-tasks when parent is completed	Transition issue action	\$	STAFF PICK
Re-open issue when a new comment is added	Transition issue action	\$	
Close stories when epic is done	Transition issue action	\$	

If you still have questions, feel free to refer to our support team.