

Transition issue action

Execute a **specific transition** or transition to a **specific status**. The action will be performed on the issue currently being processed.



Transition issue configuration

Below you will find a detailed description of each parameter needed to configure the action.

Mode

Select the way the issue should be transitioned. It can be chosen from one of the following options:

- **Transition to status** - the first available transition to the target status will be executed.
- **Execute transition** - select any transition from active workflows.

Additional options

Ignore conditions

When selected the **conditions** for this transition will be ignored and skipped.

Check all (ignore) options if you want to make sure that the transition will be executed.

Ignore validators

When selected the **validators** for this transition will be ignored and skipped.

Check all (ignore) options if you want to make sure that the transition will be executed.

Ignore permissions

When selected the **Transition Issues** project permission will be ignored.

Check all (ignore) options if you want to make sure that the transition will be executed.

Run as

Select the user that will be used to execute this action.



Use cases and examples

Title

Automated action

JWT feature

Label

Transition affected issues when releasing a version (manually)	Transition issue action		
Close epic when stories are done	Transition issue action		
Automatically close parent when all sub-tasks are done	Transition issue action		STAFF PICK
Resolve issues when all options of a checklist are checked	Transition issue action		
Schedule issues for re-submission	Transition issue action		
Schedule the escalation of overdue issues	Transition Issue		
Keep the status of parents and sub-tasks in sync	Transition issue action		STAFF PICK
Transition affected issues when releasing a version (automatically)	Transition issue action		STAFF PICK
Transition issues when assigned to a developer	Transition issue action		
Automatically close sub-tasks when parent is completed	Transition issue action		STAFF PICK
Re-open issue when a new comment is added	Transition issue action		
Close stories when epic is done	Transition issue action		

If you still have questions, feel free to refer to our [support](#) team.