

Keep the status of parents and sub-tasks in sync (post function use case)

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Use case

Keeping parent issues and sub-tasks in sync is a lot of manual work. Therefore, the following use case will update the status of all sub-tasks based on the **parent status**: When the parent issue is **rejected**, all sub-tasks are also being rejected.

Should I use a workflow post function or an automation rule?

When to use this workflow post function and when to use an automation rule?

This use case is very useful, if there is only one specific workflow where this post function is needed. Configuring an automation rule might then be a bit too much. But if there are several workflows where this behavior is needed, the [Transition issue action](#) would make more sense. In this case you might want to check out our [corresponding automation use case](#).



Configuration

1

Add the [Transition issue](#) post function to the desired transition or create a new transition.

In our case we created a transition called **Reject** that goes to status **Rejected**.

2

Target issue

Choose **Sub-tasks**

3

Mode

Choose **Transition to status** and select **Rejected** from the drop down menu.

Make sure that the status can be reached by the sub-tasks from their current status. Otherwise they won't be transitioned.



Screenshots

Update parameters of the Transition issue Function for this transition.

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Basic configuration *

Define the required parameters needed to execute this post function.

Target issue *
Sub-tasks
Select the issues to be updated.

Filter by issue type
Select issue types
Only issues matching the selected issue types will be processed. Leave blank to skip this filter.

Filter by status
Select statuses
Only issues matching the selected statuses will be processed. Leave blank to skip this filter.

Filter by resolution
Select resolutions
Only issues matching the defined resolutions will be processed. Leave blank to skip this filter.

Mode *
Transition to status
Select the transition to be executed or the status to be transitioned to.

Rejected
Select the status to be transitioned to.

- > Additional options
- > Conditional execution
- > Run as

Transition issue

Documentation

Transition any issue to any available target status.

Workflow

JWT 3.0.0 Use cases

IN PROGRESS

Reject (1511)

REJECTED

Examples

Pick one of the following example configurations and get started in no time. More details will be provided upon your selection.

- Transition parent issue to another status
- Fast-track transition issues assigned to the project lead

Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Fast-track transition issues assigned to the project lead		Transition issue		STAFF PICK
Keep the status of an issue and its linked issues in sync		Transition issue		
Keep the status of parents and sub-tasks in sync (post function use case)		Transition issue		
Reopen parent issue, if a sub-task is reopened		Transition issue		
Start Progress on parent, if sub-tasks are started		Transition issue		STAFF PICK

If you still have questions, feel free to refer to our support team.