Bulk edit the issue resolution

On this page

> ### Use case
>
> One major advantage of Jira is the creation and implementation of **customized workflows**. But as fast as new workflows are created, **mistakes happen**. A common misconfiguration is forgetting to set a **resolution on the final workflow transition**.
>
> By default, in Jira you **cannot** bulk edit resolutions. **With this rule you can!**

▶ Manual trigger

(1) **Create a new rule** and name it appropriately.

> Providing a description will help you to identify what the rule does but this step is **optional**.

(2) Add a **Trigger Manual**

> No further configuration needed. The rule will only be executed if a user hits the Execute button ▶ .

🗄 JQL Selector

(3) Add **Selector JQL Selector**

(4) **JQL Query**

Use the following **Expression**:

```
project = TIS and statusCategory = Done and resolution is empty
# Customize the JQL to your needs
```

➡ Update field action

5

1

Next to the **JQL Selector**, click on **Add Action Update field**

2

Field

Choose **Resolution**

3

Update to

Choose **Selected Value**

4

Value

Choose one of the given resolutions (e.g. Done)

You can also use this rule to **delete** resolutions from issues that are **obviously not done**!

Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element

Import the example

Import the **JSON** file below to get started in no time.

JSON

After importing the JSON file, make sure to **check** the **configuration** of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.

```
{
    "name": "Bulk edit the issue resolution",
    "description": "",
    "creator": "admin",
    "status": false,
    "triggerData": "",
    "triggerType": "MANUAL",
    "configuration": {
        "refs": [
            "issue",
            "system",
            "trigger.issue",
            "trigger.parent"
        ],
        "actingUser": "field_00020",
        "triggerType": ""
    },
    "children": [
        {
            "sequence": 0,
            "type": "JQL_SELECTOR",
            "ruleEntityType": "SELECTOR",
            "configuration": {
                "refs": [
                    "system"
                ],
                "jql": "project = TIS and statusCategory = Done and resolution is empty",
                "jqlParsingMode": "jql",
                "actingUser": "field_00020"
            },
            "children": [
                {
                    "sequence": 0,
                    "type": "UPDATE_FIELD",
                    "ruleEntityType": "ACTION",
                    "configuration": {
                        "refs": [
                            "issue",
                            "issues",
                            "selector.issue",
                            "selector.parent",
                            "system"
                        ],
                        "fieldId": "00028",
                        "mode": "fix",
                        "value": "7",
                        "actingUser": "field_00020"
                    },
                    "children": null,
                    "hasChildren": false
                }
            ],
            "hasChildren": true
        }
    ],
    "hasChildren": true
}
```

Related use cases

Title	Automated action	JWT feature	Label

Inherit value from parent in Advanced Roadmaps hierarchy	Update field action	⚡	
Copy excerpted value from new comments	Update field action	⚡	
Bulk clear the issue resolution	Update field action	⚡	**STAFF PICK**
Add components of the epic to the current issue	Update field action	⚡	
Sum up value in parent issue on field change in sub-tasks	Update field action	⚡	
Delete the attachments of an issue 30 days after closing it	Update field action	⚡	
Update assignee and reporter to facilitate user deletion	Add comment action Assign issue action Update field action	⚡	**STAFF PICK**
Bulk edit the issue resolution	Update field action	⚡	**STAFF PICK**
Keep the priority of parents and sub-tasks in sync	Update field action	⚡	

If you still have questions, feel free to refer to our support team.