

userProperty()

This function returns the value of a **user property** for a **given user**.

If the user doesn't have the property set, en empty text ("") will be returned.

Syntax

userProperty(propertyName, userName) #Output: Text

Examples

Parser expression	Description
userProperty("department", "b.smith")	This example returns the value for the user property department for the user b.smith , e.g.: HR

Additional information

Parameters used in this function

Parameter	Input (data type)	Description
propertyName	TEXT	Text containing a valid user property.
userName	TEXT	Text containing a valid user name.

Output

This function returns a

TEXT

Variant for **multiple users**.

Syntax

userProperty(propertyName, userNames) #Output: Text list

Examples

Parser expression	Description
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```
userProperty("department", %{issue.  
watcher})
```

This example returns the value for the user property **department** for all watchers of the current issue, e.g.:
HR, Finance, Dev

Additional information

Parameters used in this function

Parameter	Input (data type)	Description
propertyName	TEXT	Text containing a valid user property.
userNames	TEXT LIST	Comma-separated list of user names.

Output

This function returns a

TEXT LIST



Use cases and examples

Use case	JWT feature	Workflow function	Field type	Automated action	Parser functions
Escalate issue to assignee's supervisor		Copy JWT user property			userProperty()