Issue event

The Issue event trigger executes a rule whenever a specified issue event occurs.



Issue event configuration

Simply select one of the existing Jira issue events. The rule will be executed when that event is being picked up by the automation rule.

No further configuration is needed at this point.

List of typical Jira issue events

A typical list (which may vary with the Jira instance) will look like the one below:

- Generic Event
- Issue Archived •
- Issue Assigned
- Issue Closed
- Issue Comment Deleted
- Issue Comment Edited
- Issue Commented
- Issue Created
- Issue Deleted
- Issue Moved
- Issue Reopened
- Issue Resolved
- Issue Restored
- Issue Updated
- Issue Worklog Deleted
- Issue Worklog Updated
 Work Logged On Issue
- Work Started On Issue
- Work Stopped On Issue

It is highly recommended to further limit the execution of the rule using automation conditions (e.g. to limit the execution to a single project).

Use cases

Use case	Automated action	Use case description	Complexity
Add sub-tasks to an issue on creation	Create issue	Automatically create 3 sub-tasks - Documentation, Marketplace and Newsletter.	BEGINNER
Track issues mentioned in comments	Create issue link	Automatically link issues based on comments.	ADVANCED
Create sub-tasks depending on selected values in a custom field	Create issue	When an issue is created, sub-tasks for each option selected in a checkbox custom field will be created.	INTERMEDIATE

If you still have questions, feel free to refer to our support team.