

JQL selector

The **JQL selector** can be used with **all trigger types** and will process all issues that were found by the **specified JQL query**.



JQL selector configuration

Below you will find a detailed description of each parameter needed to configure the condition.

JQL query*

Enter a JQL query that **returns only specific issues**. [Field codes](#) can additionally be entered.

If used with an [issue event trigger](#), the **"Select field"** dropdown can be used to inject field values directly into the query.

Run as

Select the user that will be used to execute this action.

Only issues that this user is able to **view** (e.g via permissions, security levels) will be returned by the JQL query.



Use cases

Use case	Automated action	Use case description	Complexity
Remind users to close inactive issues	Add comment	Periodically add a comment mentioning the assignee to all unresolved issue that haven't been updated for more than 30 days.	BEGINNER
Bulk edit the issue resolution	Transition issue	Set a specific resolution on all completed issues that miss a resolution value.	BEGINNER
Transition affected issues when releasing a version (manually)	Transition issue	Manually transition all issues related to a specific version to DONE .	BEGINNER
Schedule the escalation of overdue issues	Transition Issue	Periodically escalate all issues where the due date has been reached.	BEGINNER
Schedule issues for re-submission	Transition Issue	Periodically transition all issues to OPEN when the re-submission date reminder has been reached.	BEGINNER
Re-assign issues and leave a comment	Add comment Assign issue	Assign all issues from a user on vacation to another user and add a comment to inform the team.	BEGINNER

Update assignee and reporter to facilitate user deletion	Add comment Assign issue Update field	To facilitate deleting a user account, all issues will be reassigned and the reporter changed to avoid potential problems when deleting the user.	INTERMEDIATE
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If you still have questions, feel free to refer to our [support](#) team.