

Bulk edit the issue resolution

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Use case

One major advantage of Jira is the creation and implementation of **customized workflows**. But as fast as new workflows are created, **mistakes happen**. A common misconfiguration is forgetting to set a **resolution on the final workflow transition**.

By default, in Jira you **cannot** bulk edit resolutions. **With this rule you can!**



Manual trigger


1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is **optional**.

2

Add a **Trigger Manual**

No further configuration needed. The rule will only be executed if a user hits the Execute button .



JQL Selector

3

Add **Selector JQL Selector**

4

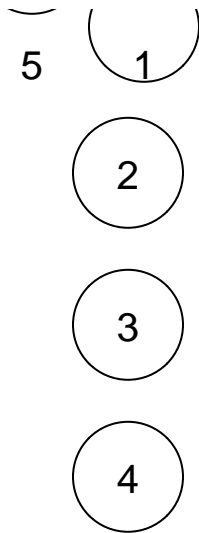
JQL Query*

Use the following **Expression**:

```
project = TIS and statusCategory = Done and resolution is empty  
# Customize the JQL to your needs
```



Update field action



Next to the **JQL Selector**, click on **Add Action Update field**

Field*

Choose **Resolution**

Update to*

Choose **Selected Value**

Value*

Choose one of the given resolutions (e.g. Done)

You can also use this rule to **delete** resolutions from issues that are **obviously not done!**



Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



Related use cases

Title	Automated action	Use case description	Complexity
Bulk edit the issue resolution	Transition issue	Set a specific resolution on all completed issues that miss a resolution value.	BEGINNER
Transition issues when assigned to a developer	Transition issue	When the assignee is changed to a user in the "Developers" project role, the issue is transitioned to IN DEVELOPMENT .	BEGINNER
Transition affected issues when releasing a version (manually)	Transition issue	Manually transition all issues related to a specific version to DONE .	BEGINNER
Transition affected issues when releasing a version (automatically)	Transition issue	Automatically transition all unresolved issues with a Fix Version that is being transitioned to DONE .	BEGINNER
Schedule the escalation of overdue issues	Transition issue	Periodically escalate all issues where the due date has been reached.	BEGINNER
Schedule issues for re-submission	Transition issue	Periodically transition all issues to OPEN when the re-submission date reminder has been reached.	BEGINNER
Resolve issues when all options of a checklist are checked	Transition issue	When all options of a custom checkbox field are ticked, the issue is resolved and transitioned to DONE .	INTERMEDIATE
Keep the status of parents and sub-tasks in sync	Transition issue	When an issue is being rejected , all sub-tasks will be transitioned to the REJECTED status as well - automatically.	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.
