

Transition issue action

Execute a **specific transition** or transition to a **specific status**. The action will be performed on the issue currently being processed.



Transition issue configuration

Below you will find a detailed description of each parameter needed to configure the action.

Mode*

Select the way the issue should be transitioned. It can be chosen from one of the following options:

- **Transition to status** - the first available transition to the target status will be executed.
- **Execute transition** - select any transition from active workflows.

Additional options

Ignore conditions

When selected the **conditions** for this transition will be ignored and skipped.



Check all (ignore) options if you want to make sure that the transition will be executed.

Ignore validators

When selected the **validators** for this transition will be ignored and skipped.



Check all (ignore) options if you want to make sure that the transition will be executed.

Ignore permissions

When selected the **Transition Issues** project permission will be ignored.



Check all (ignore) options if you want to make sure that the transition will be executed.

Run as

Select the user that will be used to execute this action.



Use cases

Title

Automated
action

Use case description

Complexity

Bulk edit the issue resolution	Transition issue	Set a specific resolution on all completed issues that miss a resolution value.	BEGINNER
Transition issues when assigned to a developer	Transition issue	When the assignee is changed to a user in the "Developers" project role, the issue is transitioned to IN DEVELOPMENT .	BEGINNER
Transition affected issues when releasing a version (manually)	Transition issue	Manually transition all issues related to a specific version to DONE .	BEGINNER
Transition affected issues when releasing a version (automatically)	Transition issue	Automatically transition all unresolved issues with a Fix Version that is being transitioned to DONE .	BEGINNER
Schedule the escalation of overdue issues	Transition issue	Periodically escalate all issues where the due date has been reached.	BEGINNER
Schedule issues for re-submission	Transition issue	Periodically transition all issues to OPEN when the re-submission date reminder has been reached.	BEGINNER
Resolve issues when all options of a checklist are checked	Transition issue	When all options of a custom checkbox field are ticked, the issue is resolved and transitioned to DONE .	INTERMEDIATE
Keep the status of parents and sub-tasks in sync	Transition issue	When an issue is being rejected , all sub-tasks will be transitioned to the REJECTED status as well - automatically.	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.