

Transition issues when assigned to a developer

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Use case

When doing a lot of manual work, some steps can be forgotten from time to time, even if they are tightly related to each other, e.g. **transitioning an issue to "In Development" when the assignee is changed to a user in the "Developers" project role**. In this example we will configure a rule that will automatically transition those issues.



Field changed event

1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

2

Add a **Trigger** **Field changed event**

1

Field*

Choose **Assignee**

2

Changed to*

Choose **Any Value**

No further configuration needed. The automation rule is triggered every time an issue is being transitioned.



User condition

3

Add **Condition** **User condition**

1

User to evaluate*

Choose **User in field** **Assignee**

2

Check against*

Choose **User in Project role(s)** **Developers**

Transition issue action

4

Next to the **User Condition** click on **Add Action Transition issue**

1

Mode*

Choose **Transition to status** **In Development**



The target status has to be reachable from the current status, otherwise, the action **will not be executed**.

2

Run as

Choose **User in field** **Assignee**

5

Enable the rule by clicking on the **Enable button**  

Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



Related use cases

Title	Automated action	Use case description	Complexity
Bulk edit the issue resolution	Transition issue	Set a specific resolution on all completed issues that miss a resolution value.	BEGINNER
Transition issues when assigned to a developer	Transition issue	When the assignee is changed to a user in the "Developers" project role, the issue is transitioned to IN DEVELOPMENT .	BEGINNER
Transition affected issues when releasing a version (manually)	Transition issue	Manually transition all issues related to a specific version to DONE .	BEGINNER
Transition affected issues when releasing a version (automatically)	Transition issue	Automatically transition all unresolved issues with a Fix Version that is being transitioned to DONE .	BEGINNER

Schedule the escalation of overdue issues	Transition Issue	Periodically escalate all issues where the due date has been reached.	BEGINNER
Schedule issues for re-submission	Transition Issue	Periodically transition all issues to OPEN when the re-submission date reminder has been reached.	BEGINNER
Resolve issues when all options of a checklist are checked	Transition issue	When all options of a custom checkbox field are ticked, the issue is resolved and transitioned to DONE	INTERMEDIATE
Keep the status of parents and sub-tasks in sync	Transition issue	When an issue is being rejected , all sub-tasks will be transitioned to the REJECTED status as well - automatically.	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.