## Schedule the escalation of overdue issues

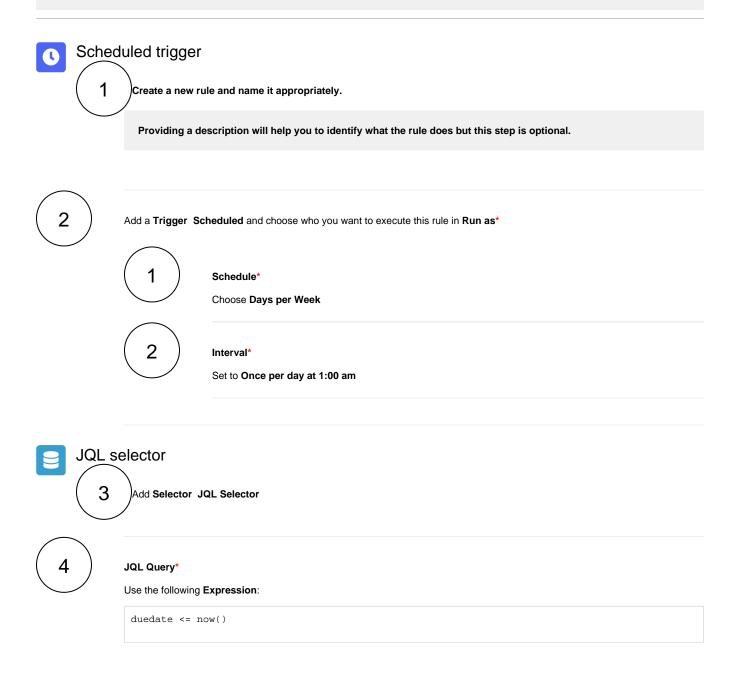
#### On this page

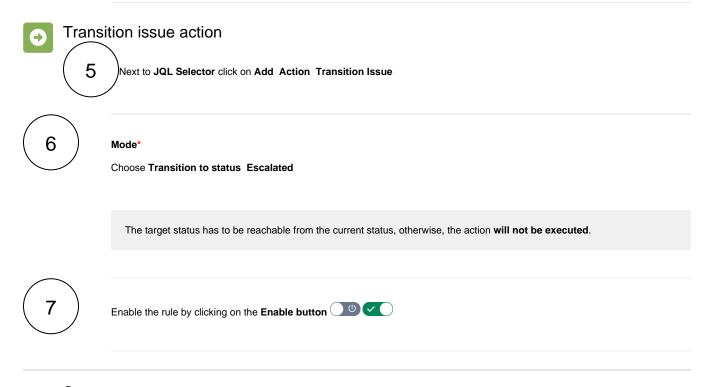
Scheduled trigger | JQL selector | Transition issue action | Screencast | Related use cases

#### Use case

It can be very helpful to add **reminders** to issues to keep them up to date.

In the following rule, **every morning at 01:00 AM**, all issues where the **due date** has been **reached** are **transitioned** to the status **ESCALATED**.





# Screencast

This is how the configuration above should look on your screen

No screencast available at the moment.

### Related use cases

Title	Automated action	Use case description	Complexity
Bulk edit the issue resolution	Transition issue	Set a <b>specific resolution</b> on all completed issues that miss a resolution value.	BEGINNER
Transition issues when assigned to a developer	Transition issue	When the <b>assignee</b> is <b>changed</b> to a user in the "Developers" project role, the issue is transitioned to <b>IN DEVELOPMENT</b> .	BEGINNER
Transition affected issues when releasing a version (manually)	Transition issue	Manually transition <b>all issues</b> related to a specific <b>version</b> to	BEGINNER
Transition affected issues when releasing a version (automatically)	Transition issue	Automatically transition all <b>unresolved issues</b> with a Fix Version that is being <b>transitioned</b> to <b>DONE</b> .	BEGINNER
Schedule the escalation of overdue issues	Transition Issue	Periodically <b>escalate</b> all issues where the <b>due date</b> has been reached.	BEGINNER
Schedule issues for re-submission	Transition Issue	Periodically <b>transition</b> all issues to <b>OPEN</b> when the re-submission <b>date</b> reminder has been reached.	BEGINNER
Resolve issues when all options of a checklist are checked	Transition issue	When all options of a custom <b>checkbox</b> field are ticked, the issue is resolved and transitioned to <b>DONE</b>	INTERMEDIATE

Keep the status of parents and sub-	Transition	When an issue is being <b>rejected</b> , all <b>sub-tasks</b> will be			BEGINNER
tasks in sync	issue	transitioned to the	REJECTED	status as well -	
		automatically.			

If you still have questions, feel free to refer to our support team.