Track issues mentioned in comments

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Use case

A handy option in Jira is to use issue keys in comments to reference them whenever needed. But as the amount of comments grow, it can get hard to keep track of all mentioned issues in the comments. Therefore, the following rule checks for **issue keys** being added to **comments** and automatically **links** them to the **current issue**.



Issue Commented event

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

 $\left(2\right)$

Add a trigger Issue event Issue Commented

No further configuration needed. The automation rule is triggered every time an issue is being commented.



Boolean condition

Add a Condition Boolean Condition

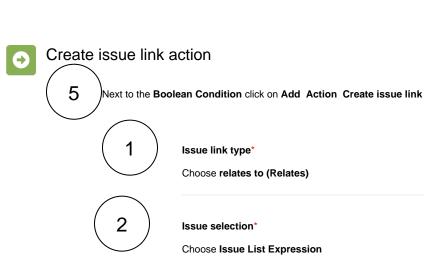


Expression*

Use the following ${\bf Parser\ Expression}:$

Boolean expressions are logical constructions that return true or false.

The findPattern() expression parser function extracts the issue key from the last comment.



Issue link type*

Choose relates to (Relates)

Issue selection*

Choose Issue List Expression

Use the following Parser Expression*:

 $issue Keys To Issue List (to String (find Pattern (\% \{trigger.issue.last Comment\}, "([A-Z], A-Z)]) + (find Pattern (\% \{trigger.issue.last Comment], "([A-Z], A [A-Z0-9]+)-\d+"))$

The findPattern() expression parser function extracts the issue key from the last comment.

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Enable the rule by clicking on the **Enable button**





Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



Related use cases

Use case	Automated action	Use case description	Complexity
Track issues mentioned in comments	Create issue link	Automatically link issues based on comments.	ADVANCED

If you still have questions, feel free to refer to our support team.