Assign an issue to the last assignee on a transition



Issue transitioned event | Boolean condition | Assign issue action | Screencast | Related use cases

Use case

When an issue is transitioned to the status, the issue will be automatically **re-assigned** to the **last assignee** from the **project role** "**Developers**".

Should I use an automation rule or a workflow post function?



When to use this automation rule and when to use a workflow post function?

This use case is very useful if you need to re-assign issues across different projects and issue types.

If you only need to re-assign issues in one dedicated project or issue type context, using the Assign to Project Role workflow post function might be the better alternative.



Issue transitioned event

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

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Add a Trigger Issue transitioned event



Boolean condition

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Add Boolean condition and enter the following Parser Expression*

%{trigger.issue.status} = "Draft"

Boolean expressions are logical constructions that return true or false.

In this use case, the expression will only return true if the status of the issue triggering the rule is

Assign issue action

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Add Action Assign issue

(1)	Assignee*
	Choose User in Project Role
_	

Project role



Choose Last assignee in selected project role



Screencast

This is how the configuration above should look on your screen

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Related use cases

Use case	Automated action	Use case description	Complexity	
Assign an issue to the last assignee on a transition	Assign issue	When an issue is transitioned to the DRAFT status, the issue will be automatically re-assigned to the last assignee from the project role " Developers ".	BEGINNER	
Re-assign issues and leave a comment	Add comment Assign issue	Assign all issues from a user on vacation to another user and add a comment to inform the team.	BEGINNER	
Update assignee and reporter to facilitate user deletion	Add comment Assign issue Update field	To facilitate deleting a user account, all issues will be reassigned and the reporter changed to avoid potential problems when deleting the user.	INTERMEDIATE	