

Notify the project lead on priority changes

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Use case

To not get lost in status changes, it might be sometimes helpful to **inform the project lead only on certain priority changes**. Therefore the following rule can be used, to notify the project lead by **mentioing him in a new comment** when the **priority** changes to **"Blocker"**.



Field changed event

1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

2

Add a Trigger **Field changed event**

1

Field*

Choose **Priority**

2

Changed to*

Choose **Selected value**

3

Value*

Choose **Blocker**



Add comment action

3

Add Action **Add Comment**

4

Comment text*

Hi [~%{trigger.issue.project.lead}},
the priority on this issue has changed to Blocker. You may want to take a look at this.

Cheers!

"[-]" is the notation for mentioning users by their username.

5

Enable the rule by clicking on the **Enable button** ☐ ☒



Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



Related use cases

Title	Automated action	Use case description	Complexity
Notify assignees when components are merged	Add comment	Add a comment to an issue as soon as one of the selected component has been merged .	BEGINNER
Remind users to close inactive issues	Add comment	Periodically add a comment mentioning the assignee to all unresolved issue that haven't been updated for more than 30 days.	BEGINNER
Notify the project lead on priority changes	Add comment	When the priority is changed to " Blocker ", a comment will be added with a user mention alerting the project lead.	BEGINNER
Re-assign issues and leave a comment	Add comment Assign issue	Assign all issues from a user on vacation to another user and add a comment to inform the team.	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.