

# Use cases for automation rules

Many users have similar requirements when it comes to **tasks** they want to **automate**. This page contains a few of them.

Make sure to come by once in a while since the number of use cases will grow over time.



## Use cases

Use case	Automated action	Use case description	Complexity
Sum up value in parent issue on field change in sub-tasks	<b>Update Field</b>	Calculate <b>field values from all sub-tasks</b> and writes the <b>sum</b> into a corresponding field in the parent issue.	INTERMEDIATE
Notify assignees when components are merged	<b>Add comment</b>	Add a <b>comment to an issue</b> as soon as one of the selected component has been <b>merged</b> .	BEGINNER
Remind users to close inactive issues	<b>Add comment</b>	Periodically add a <b>comment</b> mentioning the assignee to all <b>unresolved issue</b> that haven't been updated for more than 30 days.	BEGINNER
Notify the project lead on priority changes	<b>Add comment</b>	When the <b>priority</b> is changed to " <b>Blocker</b> ", a comment will be added with a user mention alerting the project lead.	BEGINNER
Re-assign issues and leave a comment	<b>Add comment</b>	<b>Assign</b> all issues from a <b>user</b> on vacation <b>to another user</b> and add a <b>comment</b> to inform the team.	BEGINNER
	<b>Assign issue</b>		
	<b>Update field</b>		
Update assignee and reporter to facilitate user deletion	<b>Add comment</b> <b>Assign issue</b> <b>Update field</b>	To facilitate deleting a user account, all issues will be <b>reassigned</b> and the <b>reporter changed</b> to avoid potential problems when deleting the user.	INTERMEDIATE
Assign an issue to the last assignee on a transition	<b>Assign issue</b>	When an issue is transitioned to the <b>DRAFT</b> status, the issue will be automatically <b>re-assigned</b> to the <b>last assignee</b> from the <b>project role "Developers"</b> .	BEGINNER
Add sub-tasks to an issue on creation	<b>Create issue</b>	Automatically <b>create 3 sub-tasks</b> - Documentation, Marketplace and Newsletter.	BEGINNER
Create sub-tasks depending on selected values in a custom field	<b>Create issue</b>	When an issue is created, <b>sub-tasks for</b> each option selected in a <b>checkbox</b> custom field will be created.	INTERMEDIATE
Track issues mentioned in comments	<b>Create issue link</b>	Automatically <b>link issues based on comments</b> .	ADVANCED
Bulk edit the issue resolution	<b>Transition issue</b>	Set a <b>specific resolution</b> on all completed issues that miss a resolution value.	BEGINNER
Transition affected issues when releasing a version (manually)	<b>Transition issue</b>	Manually transition <b>all issues</b> related to a specific <b>version</b> to <b>DONE</b> .	BEGINNER
Transition affected issues when releasing a version (automatically)	<b>Transition issue</b>	Automatically transition all <b>unresolved issues</b> with a Fix Version that is being <b>transitioned</b> to <b>DONE</b> .	BEGINNER

Keep the status of parents and sub-tasks in sync	<b>Transition issue</b>	When an issue is being <b>rejected</b> , all <b>sub-tasks</b> will be transitioned to the <b>REJECTED</b> status as well - automatically.	BEGINNER
Schedule the escalation of overdue issues	<b>Transition Issue</b>	Periodically <b>escalate</b> all issues where the <b>due date</b> has been reached.	BEGINNER
Resolve issues when all options of a checklist are checked	<b>Transition issue</b>	When all options of a custom <b>checkbox</b> field are ticked, the issue is resolved and transitioned to <b>DONE</b> .	INTERMEDIATE
Keep the priority of parents and sub-tasks in sync	<b>Update Field</b>	When the <b>priority</b> of a <b>parent issue</b> is updated, all <b>sub-tasks</b> will be <b>updated</b> accordingly.	BEGINNER
Transition issues when assigned to a developer	<b>Transition issue</b>	When the <b>assignee</b> is <b>changed</b> to a user in the "Developers" project role, the issue is transitioned to <b>IN DEVELOPMENT</b> .	BEGINNER
Schedule issues for re-submission	<b>Transition Issue</b>	Periodically <b>transition</b> all issues to <b>OPEN</b> when the re-submission <b>date</b> reminder has been reached.	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.