Get started with automation rules

While JWT workflow post functions are a perfect way to automate actions that are directly tied to a **workflow transition**, automation rules allow you to automate actions within Jira regardless of any workflow.

JWT automation rules contain up to **four elements**:

Triggers: They define **when** a rule should be executed. This is why every rule starts with a trigger. Usually a trigger listens to a field, issue, project or system event, but it can also be **scheduled** to only be executed at certain times. Learn more about triggers.

Selectors: They act like **filters** that provides the ability to search for specific issues within a **rule** and then take **actions** only against those issues found. Learn more about selectors.

Conditions: They provide the ability to further **refine** and control processing. You can configure complex **rules** containing **multiple** and/or **nested** conditions. Learn more about conditions.

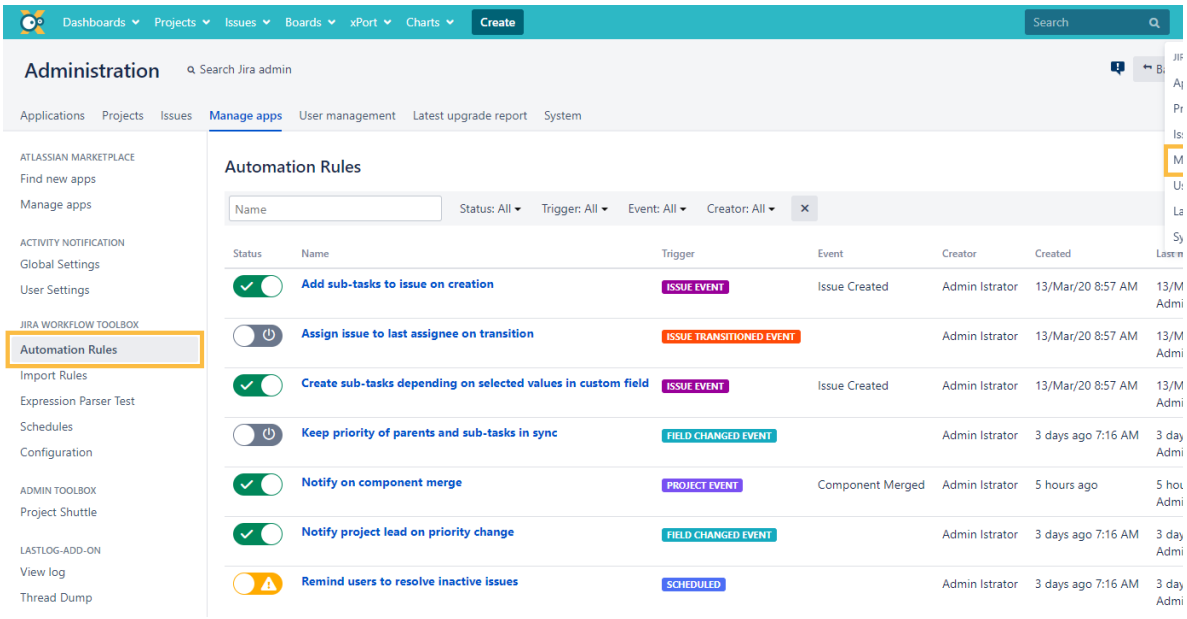
Actions: They define any **field**, **issue**, **transition**, **comment** or **email processing** that should take place automatically. Learn more about actions.

First steps

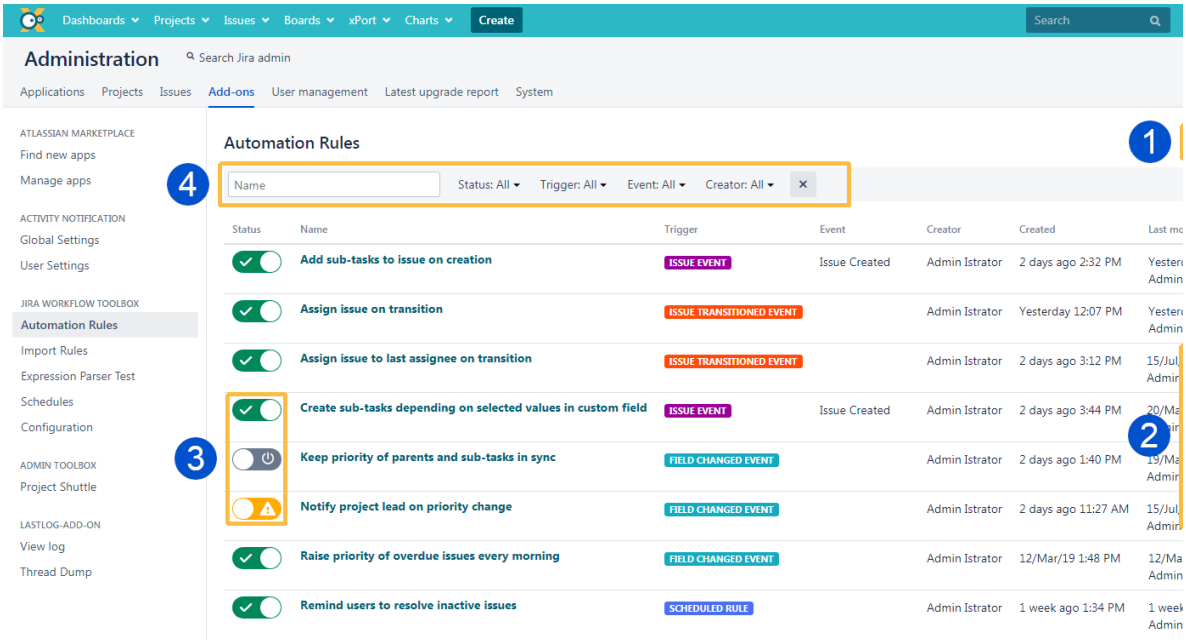
1

Browse to the **rule navigator.**

After installing JWT you will find all automation rules here: **Administration Manage apps Automation rules**



The rule navigator



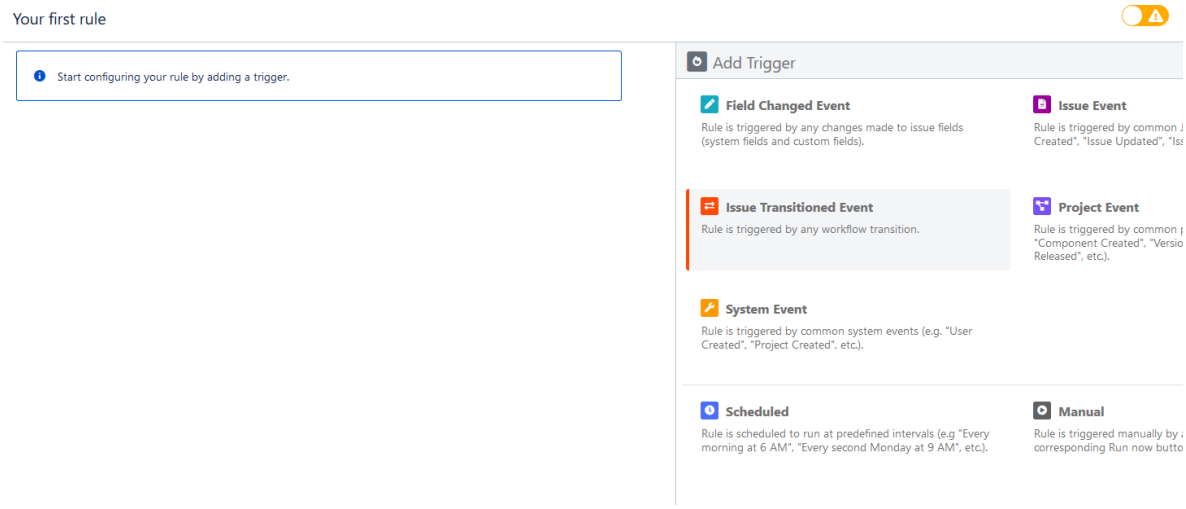
The rule navigator is your central location for managing your automation rules.

1. Add rules
2. Use the Actions menu to configure, edit, copy, and delete rules
3. See the current status and activate/deactivate rules
4. Search and filter rules
5. Import rules

2

Create your first rule

If you need some inspiration head over to a detailed guide on how to create rules: Create, configure and edit a rule



Been there, done that? If you need even more inspiration, make sure to check out these useful use cases that will definitely get you started.

If you still have questions, feel free to refer to our support team.