

# Notify the project lead on priority changes

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## Use case

To not get lost in status changes, it might be sometimes helpful to **inform the project lead only on certain priority changes**. Therefore the following rule can be used, to notify the project lead by **menti**oning him in a new comment when the **priority** changes to **"Blocker"**.



### Field changed event

1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

2

Add a Trigger **Field changed event**

1

**Field\***

Choose **Priority**

2

**Changed to\***

Choose **Selected value**

3

**Value\***

Choose **Blocker**



### Add comment action

3

Add Action **Add Comment**

4

**Comment text\***

```
Hi [~,{trigger.issue.project.lead}],  
the priority on this issue has changed to Blocker. You may want to take a look at this.  
  
Cheers!
```

"[~-" is the notation for mentioning users by their username.

5

Enable the rule by clicking on the **Enable button** ☐ ☒



## Screencast

This is how the configuration above should look on your screen

Your browser does not support the HTML5 video element



## Related use cases

Title	Automated action	Use case description	Complexity
<a href="#">Notify assignees when components are merged</a>	<a href="#">Add comment</a>	Add a <b>comment to an issue</b> as soon as one of the selected component has been <b>merged</b> .	BEGINNER
<a href="#">Remind users to close inactive issues</a>	<a href="#">Add comment</a>	Periodically add a <b>comment</b> mentioning the assignee to all <b>unresolved i ssue</b> that haven't been updated for more than 30 days.	BEGINNER
<a href="#">Notify the project lead on priority changes</a>	<a href="#">Add comment</a>	When the <b>priority</b> is changed to " <b>Blocker</b> ", a comment will be added with a user mention alerting the project lead.	BEGINNER
<a href="#">Re-assign issues and leave a comment</a>	<a href="#">Add comment</a> <a href="#">Assign issue</a>	<b>Assign</b> all issues from a <b>user</b> on vacation <b>to another user</b> and add a <b>co mment</b> to inform the team.	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.