Add comment action

Add a new **comment** to a single issue or multiple issues.

When entering the comment's text, **basic** and **advanced** parsing modes are available.

Visibility restrictions can be set for regular issue comments as well as for Jira Service Desk comments.

Add comment configuration

Below you will find a detailed description of each parameter needed to configure the action.

Comment text*

Enter a plain text comment in **Basic** mode or use expressions parser functions in **Advanced** parsing mode.

Comment author*

Select the author for the comment. The user in the selected field will be the comment author. It is also possible to select a dedicated user.

Comment visibility

Set the visibility of the comment.

List of available options for comment visibility

- **Everybody**
- **Restricted to Project Role**
- **Restricted to Group**
- **Jira Service Desk** - Public comment
- **Jira Service Desk** - Internal comment

Additional options

Enable email notifications

Choose whether an email notification should be sent according to the applicable notification scheme or not.

Ignore Add Comments permission

When selected the **Add Comments** project permission will be ignored.

Use cases

Use case	Automated action	Use case description	Complexity

Notify assignees when components are merged	**Add comment**	Add a **comment to an issue** as soon as one of the selected component has been **merged**.	BEGINNER
Remind users to close inactive issues	**Add comment**	Periodically add a **comment** mentioning the assignee to all **unresolved issue** that haven't been updated for more than 30 days.	BEGINNER
Notify the project lead on priority changes	**Add comment**	When the **priority** is changed to "**Blocker**", a comment will be added with a user mention alerting the project lead.	BEGINNER
Re-assign issues and leave a comment	**Add comment** **Assign issue**	**Assign** all issues from a **user** on vacation **to another user** and add a **comment** to inform the team.	BEGINNER

If you still have questions, feel free to refer to our support team.