Set or create JWT user property

This post function is used for **updating** and optionally creating JWT user properties.

Configuration

Target user

Select the **user** to be updated. Temporary text fields must return a user name.

Property key

Enter plain text defining the **user property key** of the property that should be created or updated in Basic text mode.

Property value

Define the **value** the property should be set to in Basic text mode.

Condition execution

You can **optionally** specify a logical expression to define the circumstances (or conditions) under which the post function should be executed.

The result of the logical expression must return a boolean value of either:

- `true` the post function will be executed
- `false` the post function will **not** be executed

Using the **conditional operator,** even complex or multi-layered conditions can be constructed.

Make sure to learn more about defining logical expressions and browse through the various **examples** here: Logical mode

Use cases and examples

Use case	JWT feature	Workflow function	Parser functions	Label
Escalate issue to assignee's supervisor		Copy JWT user property	userProperty()	STAFF PICK

If you still have questions, feel free to refer to our support team.