


# New comment

|               |
|---------------|
| Field code    |
| No field code |

 Write

|                       |  |
|-----------------------|--|
| Valid text input      | Unlimited text  |
| Valid numerical input | Numbers are cast to text   |
| Example input         | This is a new comment.   |

Adds a **new comment** to the issue. It **does not** trigger any event for email notifications. If you need email notifications, use [New comment \(sends email notifications\)](#) instead.

You can optionally add the parameter **visibility** to set comment visibility.

Simply add : {**visibility=visibility\_value**} at the end of the text. This parameter permits the same values as [Last comment's visibility restriction](#).

**Examples:**

This is a comment only visible to members of the **Administrators project role**:

```
: {visibility=Administrators}
```

This is a comment only visible to **Jira Service Management agents** and collaborators:

```
: {visibility=jsd_internal}
```

This is a comment also visible to **Jira Service Management customers**:

```
: {visibility=jsd_public}
```

Please, note that the colon ":" at the beginning of each of the expressions is required.

The main use case for this virtual field is to add a comment through the [Update or copy field values](#) post function or the [Update field action](#). In this case, you will have to pick this field from the available dropdown menu.

If you just want to add a simple comment, try using one of the following features:

- [Add comment](#) post function for **workflows**
- [Add comment action](#) for **automation rules**