


sumUp progress field

sumUp progress fields allows you to get **content visualized** anywhere you need it: In your **issue screen**, **issue navigator** and even in our **sumUp gadgets**!

The custom field offers **4 different styles**:

- Progress
- Status Categories
- Time Tracking
- Time Spent



Customer Relationship Management / CRM-1

John Doe

Edit

Comment

Assign

More

On Hold

Inactive Customer

Admin

Details

Type: Customer

Priority: Medium

Labels: gdpr-marked

Status: ACTIVE (View Workflow)

Resolution: Unresolved

Customer Data

Assignments

Assignment Status:

5 Issues Total

Assignment Time Spent:

38.10 %

Assignment Progress:

1 / 5 Issues resolved (20.00 %)



Configuration

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sumUp Progress Field Settings - Assignment Progress

Style
Status Categories

Progress calculates the progress from the resolved versus the unresolved issues.
Status categories calculates the progress in the separate categories.
Time Tracking shows the Jira Standard Time tracking progress for the given issues.

JQL
issue in linkedIssues("currentIssueKey")

The JQL to query the issues to perform the search. **currentIssueKey** will be replaced with the current issues key. **currentProjectKey** will be replaced with the current project key.

sumUp Rule
Number of issues

Select the performed sumUp rule

Show empty values
☐ Empty results, as well as zero values are shown in the issue view if this option is selected.

Permissions

Every User can view the field, if no permission is granted.

Project Lead
☐ Add Permission

Project Roles

Groups

Users

Save
Cancel

Style

You can select one of the following styles:

Progress Style

When selected, the output will be grouped by the issues' resolution: **Unresolved** or **Resolved**.

Status Categories Style

When selected, the output will be grouped by the issues' status categories: **To Do**, **In Progress**, **Done**.

Time Tracking Style

When selected, the time tracking of the returned issues will be displayed, grouped by **Estimated**, **Remaining** and **Logged time**.

Time Spent Style

Works like the **Time Tracking Style**, but also includes all **sub-tasks** of the returned issues.

JQL

Enter a **valid JQL** to grab the **issues** that will be used for the **calculation**.

In addition to the normal JQL syntax, two additional tokens can be used:

- currentIssueKey** - Will be replaced with the key of the current issue where this custom field get's viewed at
- currentProjectKey** - Will be replaced with the project key of the current issue

Calculation rule

Select a [calculation rule](#) that has been previously created.

In addition you can select **Number of issues** which returns the numbers of **issues returned by the JQL** instead of calculating a specific field value.

Show empty values

By **default**, the custom field **won't be displayed** when there is **no value**.

When **checked**, the field will be **displayed** with value **0**.

Permissions

You can specify several permissions for the custom field. **If nothing is set, everybody will be able to view the custom field.**

Once at least one permission is set, no one will be able to view the custom field except the selected ones.

Example configurations

Current project progress

Style	Progress
JQL	<pre>project = currentProjectKey</pre>
sumUp Rule	Number of issues

Time Tracking (whole project)

Style	Time Tracking
JQL	<pre>project = currentProjectKey</pre>
sumUp Rule	Not needed for style "Time Tracking"

Current project status

Style	Status Categories
JQL	<pre>project = currentProjectKey</pre>
sumUp Rule	Number of issues

If you still have questions, feel free to refer to our [support](#) team.