

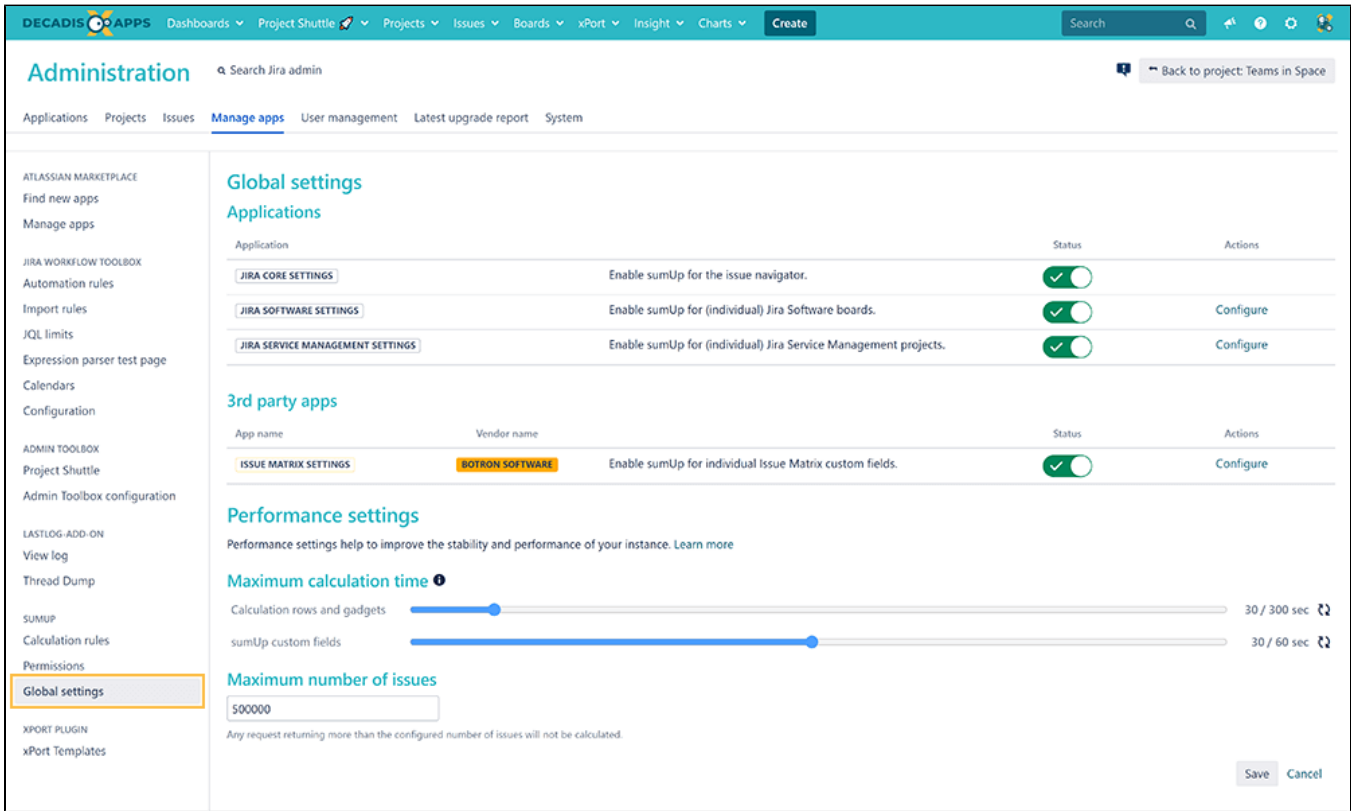
sumUp global settings

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Besides managing [permissions for sumUp](#) it is also possible to **activate and deactivate sumUp for specific applications**.

Furthermore, you can specify the **number of issues** to be grabbed at once when calculating values in sumUp as well as the **maximum time** this calculation should take.



Managing sumUp features

It is possible to **activate and deactivate sumUp for specific applications**.

In addition, **3rd party support** can be handled as well.

The 3rd party support is disabled by default. It has to be manually enabled for each 3rd party app.

Global settings

Applications

Application		Status	Actions
JIRA CORE SETTINGS	Enable sumUp for the issue navigator.	☒	
JIRA SOFTWARE SETTINGS	Enable sumUp for (individual) Jira Software boards.	☒	Configure
JIRA SERVICE DESK SETTINGS	Enable sumUp for (individual) Jira Service Desk projects.	☒	Configure

3rd party apps

App name	Vendor name		Status	Actions
ISSUE MATRIX SETTINGS (3RD PARTY)	BOTRON SOFTWARE	Enable sumUp for individual Issue Matrix custom fields.	☒	Configure

Performance settings

Using sumUp on **large Jira instances** with a **lot of data** to calculate can result in **performance issues**. Therefore the **maximum issue count** and the **maximum calculation seconds** for gadgets and calculation rows and for custom fields can be specified.

By default, they are set to:

- Issues: **500,000**
- Rows, gadgets and custom fields: **30 seconds**

Performance settings

Performance settings help to improve the stability and performance of your instance. [Learn more](#)

Maximum calculation time ⓘ

Calculation rows and gadgets 30 / 300 sec ⓘ

sumUp custom fields 30 / 60 sec ⓘ

Maximum number of issues

Any request returning more than the configured number of issues will not be calculated.

Save Cancel

If the current **calculation exceeds the set limits**, the **calculation** will be **aborted** and an **error message** will be displayed.

If you still have questions, feel free to refer to our [support](#) team.