sumUp progress field

sumUp progress fields allows you to get **content visualized** anywhere you need it: In your **issue screen**, **issue navigator** and even in our **sumUp gadgets**!

The custom field offers **4 different styles**:

- Progress
- Status Categories
- Time Tracking
- Time Spent

Customer Relationship Management / CRM-1

John Doe

✏ Edit   🔍 Comment   Assign   More ⌄   ⏳ On Hold   ❌ Inactive Customer   Admin ⌄

⌄ **Details**

Type:	👤 Customer	Status:	**ACTIVE** (View Workflow)
Priority:	⊙ Medium	Resolution:	Unresolved
Labels:	gdpr-marked		

Customer Data   **Assignments**

Assignment Status:	▰▰▰	5 Issues Total
Assignment Time Spent:	▰▰▰	38.10 %
Assignment Progress:	▰▰▰	1 / 5 Issues resolved (20.00 %)

⚙ Configuration

Style

You can select one of the following styles:

Progress Style

When selected, the output will be grouped by the issues' resolution: **Unresolved** or **Resolved**.

Status Categories Style

When selected, the output will be grouped by the issues' status categories: **To Do**, **In Progress**, **Done**.

Time Tracking Style

When selected, the time tracking of the returned issues will be displayed, grouped by **Estimated**, **Remaining** and **Logged time**.

Time Spent Style

Works like the **Time Tracking Style**, but also includes all **sub-tasks** of the returned issues.

JQL

Enter a **valid JQL** to grab the **issues** that will be used for the **calculation**.

In addition to the normal JQL syntax, two additional tokens can be used:

- **currentIssueKey** - Will be replaced with the key of the current issue where this custom field get's viewed at
- **currentProjectKey** - Will be replaced with the project key of the current issue

Calculation rule

Select a **calculation rule** that has been previously created.

In addition you can select **Number of issues** which returns the numbers of **issues returned by the JQL** instead of calculating a specific field value.

Show empty values

By **default**, the custom field **won't be displayed** when there is **no value**.

When **checked**, the field will be **displayed** with value **0**.

Permissions

You can specify several permissions for the custom field. **If nothing is set, everybody will be able to view the custom field**.

Once at least one permission is set, no one will be able to view the custom field except the selected ones.

Example configurations

Current project progress

Style	Progress
JQL	```project = currentProjectKey```
sumUp Rule	Number of issues

Time Tracking (whole project)

Style	Time Tracking
JQL	```project = currentProjectKey```
sumUp Rule	```Not needed for style "Time Tracking"```

Current project status

Style	Status Categories
JQL	```project = currentProjectKey```
sumUp Rule	Number of issues

If you still have questions, feel free to refer to our support team.